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NVS-200

APR - 5 2012

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March 26, 2012

Via Certified Mail/R.R.R. 7011 2000 0002 4115 9085

Administrator National Highway
Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington D.C. 20590

RE: [REDACTED]
2003 Infinity QX4/JNRDR09Y73W [REDACTED]

Dear Madam/Sir:

Please be advised that the law firm of Hardge Davis, Jr., Esquire represents [REDACTED]
[REDACTED] who received an Acceptance and Acknowledgement letter
concerning the front driver's side trut tower housing unit.

[REDACTED] vehicle has been seized by Infiniti and they have offered to repurchase
his vehicle. [REDACTED] never received a recall letter and was only made aware of
the problem when he took his vehicle in for servicing.

I contacted Morley VSPC to inquire about the recall notice that should have been
sent to my client.

I received a general letter from Morley VSPC which they say was sent to my client
but my client states he never received the letter. A copy of the fax cover sheet and
letter are attached for your review.

Will you kindly inform the writer of the correct and full procedure for announcing a
recall?

Does the recall letter have to be mailed return, receipt, requested and addressed to
the owner of the vehicle, etc?

MC
040512
RW

Page 2 of 2
March 26, 2012

Very truly yours,



Hardge Davis, Jr., Esquire

HDJr:tsr
Encl.

Cc: [REDACTED]
Morley USPC/Attention: Josh Wegener (Via Fax Only 877.276.2445)

FAX

To: Hardge Davis

Company:

Fax: 8878015419736786781

Phone:

From: Josh Wegener

Fax: 866-802-6668

Phone: 866-802-6625 ext 1226

E-mail:

NOTES:

Mr Davis,

I have attached the recall notice that Infiniti sent to thier customers. Please feel free to contact me with any questions.

Thank you,

Josh Wegener

Morley VSPC

On behalf of Nissan North America

877-477-2292 ext 1226

877-276-2445 (fax)

josh.wegener@morleynet.com

03/21/2012 WED 8:50 FAX

001/001

OWNER LETTER

Dear Infiniti owner:

This second notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect that relates to motor vehicle safety exists in some 1997-2003 model year Infiniti QX4 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the cover of this notice.

Reason for Recall

Infiniti recently discovered that, in certain instances, in states where heavy concentrations of road salt are used in the winter, the front driver's side strut tower housing in certain, rare cases can develop corrosion that may cause strut tower housing damage. This may allow the strut tower housing to contact the steering column. We expect this would create noise and a noticeable difference in steering effort. In an extreme case, this may lead to steering system damage and possibly brake line damage, which could increase the risk of a crash.

In the states listed below where there is heavy use of road salt in the winter and corrosion is likely to occur, the dealers will inspect the strut housing and determine the appropriate remedy outlined below.

Connecticut	Maine	New Hampshire	Vermont
Delaware	Maryland	New Jersey	West Virginia
District of Columbia	Massachusetts	New York	Wisconsin
Illinois	Michigan	Ohio	
Indiana	Minnesota	Pennsylvania	
Iowa	Missouri	Rhode Island	

According to our records, your vehicle is currently registered in one of the states listed above.

What Infiniti Will Do

In the states shown in the table above, where there is heavy use of road salt in the winter and corrosion is likely to occur, the dealer will inspect the strut housing and perform the following:

If no corrosion or only minor surface corrosion is present, an anti-corrosion sealant will be applied.

If moderate corrosion is present, resin patches will be applied in addition to the sealant.

If there is evidence of more significant corrosion, a metal reinforcement plate will be used to reinforce the strut housing assembly.

The repair will vary based up the remedy required. In rare instances where it is impossible to repair the vehicle, Infiniti will provide an appropriate remedy.

What You Should Do

Contact your Infiniti dealer at your earliest convenience in order to arrange an appointment to have your vehicle inspected. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer.

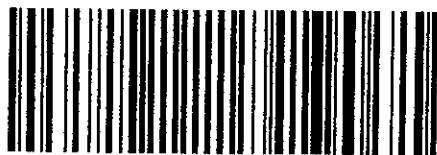
If you have paid to have your strut housing sheet metal repaired due to corrosion prior to this campaign, you may be eligible for reimbursement of the related expense. If you have additional questions you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

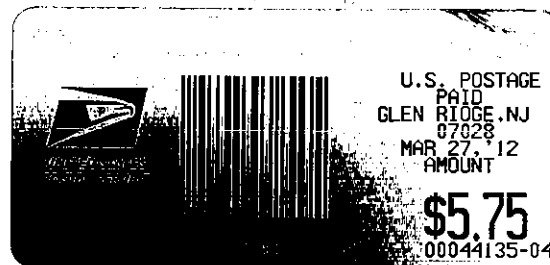
Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

HARDGE DAVIS, JR. Cou
63 Washington Street
First Floor
East Orange, New Jersey 07017

CERTIFIED MAIL™



7011 2000 0002 4115 9085



**RETURN RECEIPT
REQUESTED**

Administrator National Highway
Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

W40-304

