

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received MAY - 9 2012 11-APR-2012		Repository ☐ Reference No. 10454889	
Name [REDACTED] Address [REDACTED] City REDLANDS State CA Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] Evening Telephone Number		E-mail Address	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make CHEVROLET		Model CAMARO	
Date Purchased		Dealer's Name and Telephone Number		Engine: No: Cylinders	
Original Owner ☐		Dealer's City		State Zip Code	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure: yes	
				Incident Date(s) 03-JAN-2010 → April 2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT				Failure Mileage 245136 → 269,111	
Failure Speed 0					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make KUMHO		Tire Model (Name or Number) SOLUS KR-21		Tire Size (Example P215/65R15) * 205/70R14	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location: DRIVER SIDE REAR	
Tire Component Code 191000 TIRES: TREAD/BELT				Tire Failure Type: PUNCTURE	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1979 CHEVROLET CAMARO WITH KUMHO SOLUS TIRES, SIZE: 205/70/14. WHILE PARKED, THE CONTACT NOTICED THAT THE REAR PASSENGER SIDE TIRE HAD BECOME FLAT. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN STATED THERE WAS A PIN HOLE ON THE TREAD AND SIDE WALL JUNCTURE. THE TIRE WAS REPLACED. THE CONTACT STATED BOTH DRIVER SIDE TIRES HAD ALSO FAILED. THE VIN AND DOT WAS NOT AVAILABLE. THE TIRES WERE REPLACED. THE APPROXIMATE FAILURE MILEAGE WAS 245,136. 4 other Kumho KR 21 tires (205-70-14) have demonstrated failure by separation, (abnormal wear patterns) What contributes to these examples is tire underinflation at installation. These tires are high pressure 48 psi. When installed at					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TIRE DEALER (AMERICA'S TIRE CO.) computer prints out ANYWHERE FROM 26 psi to 34 psi. This is UNDERINFLATION & RESULTS in TIRES overheating, & eventually breaking down INTERNALLY. This is called SEPARATION, & commonly is referred to by TIRE SALESMEN AS "A mechanical problem," such AS Alignment, etc. In this way, the motorist is CHEATED out of tire replacement, ADJUSTMENT, AND ALSO UNNECESSARY repairs OR checking their CARS mechanical condition. The TIRE STORE contributes to this problem AT purchase + AT failure. UNDERINFLATION is NEVER Discussed. TIRE MANUFACTURES are culpable AS WELL.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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UNITED STATES

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**



www.safecar.gov

OR VISIT Ford Hybrid Escape

or call: Brake Failure

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration