

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="width:50%;">Date Received 11-APR-2012</td> <td style="width:50%;">Repository ☐ Reference No. 10454862</td> </tr> </table>		Date Received 11-APR-2012	Repository ☐ Reference No. 10454862
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OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]			
Address [REDACTED]		E-mail Address			
City BRISTOW	State VA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BK46K87U [REDACTED]		Make TOYOTA	Model CAMRY		
		Model Year 2007			
Date Purchased 4-2008	Dealer's Name and Telephone Number CAR MAX		Engine: No: Cylinders 6		
Original Owner ☐	Dealer's City Sterling	State VA	Zip Code		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:		
		Incident Date(s) 01-SEP-2011			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 130000 VISIBILITY		Failure Mileage 11000	Failure Speed 0		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	* Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths		
		Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 TOYOTA CAMRY. WHILE PARKED, THE CONTACT STATED THAT THE DRIVER'S SIDE SUN VISOR DROPPED DOWN AND OBSTRUCTED VISIBILITY. THE VEHICLE WAS TAKEN TO THE DEALER FOR A DIAGNOSTIC TEST. THE TECHNICIAN STATED THAT THE DRIVER'S SIDE SUN VISOR WOULD HAVE TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 11,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

All Camry Owners I have spoke with have had the same problem. The visors (driver's) have no stability after minimal use and become faulty. Visor will no longer stay in "up" position, making a "major" hazard to the driver's line of sight, vision. Putting all; pedestrians, other drivers, etc, at risk. New part expected to fail again.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
IF MAILED
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UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

NHTSA

PARTS INVOICE

PARTS CENTER HOURS MON - FRI 8:00 AM - 6:00 PM SAT 8:00 AM - 3:00 PM

VISA

Total:

04/24/12

Inv#: 775381

Approved: Online

TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE NO.
100740			PENDING	JOHN MAUK	04/24/12	775381 TOR
BRISTOW, VA						

SHIP QTY	B. Q. QTY	PART NUMBER / DESCRIPTION	DIN	LIST	NET	AMOUNT
1	0	74320-06312-B2 VISOR ASSY, LH	AC11D1	108.27	92.03	92.03
SUBTOTAL						92.03
TAX						4.61
PAY THIS AMOUNT						0.00
FREIGHT						96.64

RETURN POLICY ALLOWANCE WILL BE MADE IF RETURNED GOODS ARE ACCOMPANIED BY THIS INVOICE WITHIN 10 DAYS. RETURNED GOODS MUST BE UNUSED, UNDAMAGED AND SUITABLE FOR RESALE IN ORIGINAL PACKAGING. ELECTRICAL PARTS AND SPECIAL ORDER PARTS ARE NOT RETURNABLE

"We Sincerely Appreciate Your Business"

BY:  4 24 2012



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