

C1-10454841-1393

12 April 2012

APR 20 2012

American Suzuki Motor Corporation
5021 Richard Lane
Mechanicsburg, PA
17055-6915

Attn: Product Safety

Gentlemen:

On 5 April, 2012, I was in my 2008 Suzuki SX4 and was involved in a vehicular accident. Panama City, Florida. Panama City Police report # 12-094393 contains the pertinent information. I was passing a 2005 Volkswagen Jetta which was stopped in the northbound lane of HWY 390. I was passing left in the oncoming lane. When I approached the rear of the stopped vehicle, I saw the steering wheels starting to turn for a left hand turn. I speeded up and moved as far left as I could but the Volkswagen turned left towards a Sonny's Barbecue restaurant parking lot and hit my vehicle in the right rear about 18 inches forward of the rear bumper. This hit caused my vehicle to spin to the right and I ended up in a 4 foot ditch with the driver's side of the car at the bottom of the ditch and the vehicle was pointing in the opposite direction of travel.

NONE OF THE AIR BAGS INFLATED. I expected the driver side to inflate as the vehicle was hitting the bottom of the ditch full driver side on at about 25 miles per hour. As I was moving backwards, I did not expect the front air bags to inflate as there was no front end collision.

While reviewing the 2008 'Suzuki SX4 complaints on the internet, I saw many complaints about the air bags not being able to inflate due to issues with the passenger side air bag light indicator improperly operating with either a passenger or no passenger in the passenger seat. Also the reports stated that the problems with the passenger side airbag system caused the entire airbag system not to deploy when needed. If this is true, why has the Suzuki automobile company not fixed the problem.

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PW

I received injury to my left shoulder when it contacted the left pillar at a great velocity. If the driver side airbag had deployed, I would not be having damage to my left shoulder. At Bay Medical hospital in Panama City, I received a CT scan and x-rays which showed damage to my left shoulder. I have been told by my regular physician, Dr. Jigish Patel, that if the pain and discomfort did not abate within a week, there would be a need for an MRI and potentially an operation to fix the problem. His telephone number is 850 628-2113 and his office is in Panama City, FL.

I have filed a complaint with NHTSA and the vehicle safety ODI complaint number is 10454841.

I have not contacted an attorney as my present concern is what the Suzuki automobile company is taking to fix this problem. Also what is the NHTSA position on this serious issue.

The vehicle VIN is JS2YC417985 [REDACTED] and is located at the GEICO repair facility in Panama City, FL and the adjustor is Justin Taylor phone # 850 819-9346.

By copy of this letter, I am requesting that GEICO not sell or transfer this vehicle until it is inspected by Suzuki and NHTSA.

[REDACTED]

Youngstown, FL [REDACTED]

✓Cc: NHTSA-1200 New Jersey Ave, SE, West Bldg, Washington, D.C. 20590
GEICO-ATTN Florida Underwriting, Macon, GA 31208-9105