

Subject: FW: Consumer questions -- 10454826
Date: Monday, April 16, 2012 9:36:05 AM
Attachments: [How to UNZIP.html](#)
[SecureZIP Attachments.zip](#)

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Sent: Friday, April 13, 2012 3:34 PM

Subject: FW: Consumer questions -- 10454826

Sent: Friday, April 13, 2012 12:58 PM
To: donotreplyodi (VOLPE)
Subject: RE: Acknowledgement from NHTSA/ODI of your safety complaint

Thanks for review of my complaint concerning safety recalls on 2001 S600 Mercedes Benz. By the way, can you determine if any of the S600 engines have caught on fire as a result of fluid leaking from the suspension onto the engine? After a discussion with the manufacturer, they alleged that their ven no. determination, for recall purposes, is absolutely

NM
041712
TGW

Make : MERCEDES BENZ

Model : S-600

Year : 2001

Manufacturer : MERCEDES-BENZ USA, LLC

Crash : No

Fire : No

Number of Injuries : 0

ODI ID Number : 10454826

Number of Deaths : 0

Date of Failure : March 28, 2012

VIN : WDBNG78J51A..

Component : SUSPENSION

Summary:

TL-THE CONTACT OWNS A 2001 MERCEDES BENZ S 600. THE CONTACT STATED WHILE DRIVING 30 MPH THE ACTIVE BODY CONTROL LOWERED THE SUSPENSION ON TO THE TIRES MAKING THE VEHICLE VERY DIFFICULT TO STEER. THE CONTACT WAS ABLE TO DRIVE TO A LOCAL MECHANIC. THE MECHANIC NOTICE FLUID LEAKING FROM THE SUSPENSION SYSTEM. THE CONTACT TOWED THE VEHICLE TO A DEALER. THE DEALER PERFORMED A DIAGNOSTIC TEST BUT DID NOT INFORM THE CONTACT OF THE TEST RESULTS. THE CONTACT CALLED THE MANUFACTURER REGARDING A NHTSA CAMPAIGN I.D. NUMBER 04V228000 (SUSPENSION). THE MANUFACTURER INFORMED THE CONTACT THE VEHICLE WAS APART OF THE RECALL. THE FAILURE MILEAGE 82,000. JO