



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAY 16 2012
10-APR-2012

Repository ☐

Reference No.
10454674

OWNER INFORMATION (Type or Print)

Name

Address

City

CHURUBUSCO

State

IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCEK14T53Z

Make

CHEVROLET

Model

SILVERADO

Model Year

2003

Date Purchased

3-22-03

Dealer's Name and Telephone Number

KELLEY-AUTOMOTIVE 260 484-554

Engine: 5.3L

Fuel Type:

No: Cylinders

REG

Original Owner

☒

Dealer's City

FT. WAYNE, IN

State

IN

Zip Code

46895

Transmission Type

AUTO

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

08-APR-2012

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage

77000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 CHEVROLET SILVERADO. THE CONTACT STATED THAT THE VEHICLE SUDDENLY ACCELERATED WITHOUT WARNING WHILE IN REVERSE. THE CONTACT CRASHED INTO A PILE OF DEBRIS. THE CONTACT SUFFERED INJURIES TO THE NECK AND BACK. THE CONTACT NOTIFIED THE DEALER REGARDING THE SUDDEN ACCELERATION AND THE DEALER STATED THAT THEY HAD NO REPORTS OF ANY SILVERADO'S ACCELERATING WITHOUT WARNING. THE CONTACT THEN NOTIFIED THE MANUFACTURER AND FILED A COMPLAINT. THE FAILURE MILEAGE WAS 77,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.