



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT ~~Auto~~ Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
04-APR-2012 MAY 07 2012	Reference No. 10454172

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	ANSONIA	State	CT	Zip Code	[REDACTED]
				Evening Telephone Number	SAME AS ABOVE

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side A3AB26F04E [REDACTED]		Make MITSUBISHI	Model GALANT	Model Year 2004
Date Purchased MAY 04	Dealer's Name and Telephone Number SHORELINE MITSUBISHI		Engine: No: Cylinders 4	Fuel Type: GAS
Original Owner <input type="checkbox"/>	Dealer's City BRANFORD	State CT	Zip Code	
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 14-MAR-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE Fuel Kill Pipe	Failure Mileage 94000	Failure Speed
---	--------------------------	---------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
--	---	---------------------------	------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 MITSUBISHI GALANT. THE CONTACT STATED THAT WHILE HAVING AN EMISSIONS TEST PERFORMED ON HE VEHICLE, THE CONTACT WAS NOTIFIED THAT THE FUEL FILLED TANK WAS CORRODED AND NEED TO BE REPAIRED. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE. THE VEHICLE WAS REPAIRED. THE VIN WAS NOT AVAILABLE. THE FAILURE AND THE CURRENT MILEAGE WAS 94,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Engine tip came on at time of Emission test, Analyzer showed Leaking Fuels
I was advised to change the fuel fill pipe that was rotted out
Mitsubishi had a recall in Oct. for of SUV with the same problem
I feel with less 100k on the speedometer this problem should be a
dealer problem, the car is being driven by my 90 year old
mother and is a safety issue. It did not pass an Emission
testing + is a dangerous problem. To repair this problem it
cost me 500.00 out of pocket. I have the old part
the receipt to prove what I am saying. Have pictures on

ATTACH ADDITIONAL SHEETS IF NECESSARY

REQUEST

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

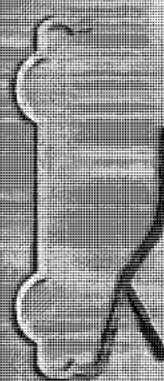
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**




Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
**Vehicle Safety Hotline
888-327-4236**



Vehicle Defect Complaint Form (VDC)
U.S. Department of Transportation
National Highway Traffic Safety Administration



BUICK

County Line

AUTO



BUICK · NISSAN · MITSUBISHI · SUZUKI

2160 STRAITS TURNPIKE · MIDDLEBURY, CT 06762

(203) 598-0033 LOCAL

(800) 553-3411 GM/NISSAN

(800) 240-6487 MITSUBISHI/SUZUKI

FAX: (203) 577-4059

www.countylineauto.com



MITSUBISHI MOTORS



SUZUKI

THE SELLER, COUNTY LINE MITSUBISHI, INC., HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND COUNTY LINE MITSUBISHI, INC. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS AND/OR ACCESSORIES. 20% RESTOCK CHARGE ON ALL IN STOCK PARTS ONLY. NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS. ALL RETURNS MUST BE ACCOMPANIED BY THIS RECEIPT. NOTICE: THERE WILL BE A \$25.00 CHARGE FOR ALL RETURNED CHECKS.

PARTS IN TORN OR NOT IN ORIGINAL CONTAINERS ARE NOT RETURNABLE.
PARTS ARE GUARANTEED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST.

DATE ENTERED 17 MAR 12	YOUR ORDER NO.	DATE SHIPPED 17 MAR 12	INVOICE DATE 17 MAR 12	INVOICE NUMBER 69889
---------------------------	----------------	---------------------------	---------------------------	-------------------------

****PREPAID****

ACCOUNT NO. 90

PAGE 1 OF 1

S
O
L
D
T
O

S
H
I
P
T
O

ANSONIA CT

SHIP VIA	SLSM. 17	B/L NO.	TERMS CASH	F.O.B. POINT MIDDLEBURY CT				
QTY	QTY	QTY	PART NO.	DESCRIPTION	LIST	NET	AMOUNT	
1	1	1	MR599718	NECK, FUE	299.38	250.73	250.73	
*** ABOVE PART IS PREPAID ***								
The following parts have been special ordered:								
1			MR599718	NECK, FUEL				
<p>TERMS NET DUE BY THE 10TH OF MONTH FOLLOWING MONTH OF CHARGE. A FINANCE CHARGE OF 15% PER MONTH WHICH IS AN ANNUAL PERCENTAGE RATE OF 18% WILL BE ADDED TO THE UNPAID BALANCE AFTER 30 DAYS. 20% HANDLING CHARGE DEDUCTED ON PARTS RETURNED FOR CREDIT. PARTS NOT RETURNABLE AFTER 7 DAYS. ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS BILL.</p> <p>I AGREE THAT SHOULD MY ACCOUNT BECOME PAST DUE FOR MORE THAN THIRTY DAYS I WILL PAY ALL COSTS OF COLLECTION INCLUDING A REASONABLE ATTORNEY'S FEE.</p>								
CUSTOMER'S SIGNATURE							PARTS	250.73
X							SUBLET	
							FREIGHT	0.00
							SALES TAX	15.92
							TOTAL	\$266.65

pdvrsa



Thank You!



85222
75105

TECH AUTO CARE

208 Boston Post Rd.

Orange, CT 06477

(203) 799-0888

109KYY



2004
MITS
GALANT
90619

85222
04/03/12
12:18
BENNY YANG

16153

ANSONIA, CT



55	FUEL LINE	0.00	1.62	137.70	137.70
	Waste Disposal Fee				2.00
55	EMISSION	20.00			20.00

Customer Comments

Technician Comments

REPLACED CUSTOM OWN FUEL TUBE.

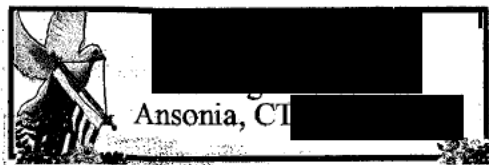
DI#
10454172
VIN#
A3AB26F04E



SERVICES	20.00
PARTS	0.00
LABOR	137.70
SHOP SUPPL	2.75
SBTTL	160.45
SALES TAX	10.27
TOTAL	170.72

02/05/1968 OSCAR GENIS

Cash 170.72



SOUTHERN CT 064

26 APR 2012 PM 1 T



U.S. DEPT. OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.
OFFICE OF DEFECTS INVESTIGATION NUS-210
1200 NEW JERSEY AVE SE.
WASHINGTON DC, 20077-9382

20077+9382

