

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received MAY 11 2012 03-APR-2012	
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	
Address				E-mail Address	
City		State	Zip Code		Evening Telephone Number
BELARRE <i>Bellaire</i>		TX			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
WBAHN8356D			BMW	750LI	2006
Date Purchased	Dealer's Name and Telephone Number		Engine:		Fuel Type:
4/30/08	<i>Carbide Solutions 281-499-1677</i>		No. Cylinders		
Original Owner ☐	Dealer's City	State	Zip Code		
	<i>Stafford</i>	TX	77477		
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
<i>Auto</i>	☐ Cruise Control		<i>yes</i>		04-OCT-2011
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN				Failure Mileage	Failure Speed
				61000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM49ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash	Fire	Number of Persons Injured		Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 BMW 750LI. THE CONTACT STATED THAT THE TRANSMISSION FAULT WARNING LIGHT ILLUMINATED AND INITIATED THE SAFE MODE ERRONEOUSLY. THE CONTACT STATED THAT WHEN THE FAILURE OCCURRED, THE VEHICLE WOULD DECELERATE AND COULD NOT REGAIN POWER. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE FAULT CODES WERE RESET. THE DEALER ADVISED THE CONTACT THAT IF THE FAILURE HAPPED TO RECUR, THE TRANSMISSION WOULD NEED TO BE REPLACED. THE CONTACT BELIEVED THAT THE FAILURE WAS CAUSED BY AN ELECTRICAL ISSUE BASED ON THE SYMPTOMS THE VEHICLE WAS EXHIBITING. THE DEALER HOWEVER, DISAGREED AND STATED THAT ACCORDING TO THE DIAGNOSTIC RESULTS, THE FAILURE WAS CAUSED BY THE TRANSMISSION. THE FAILURE MILEAGE WAS 61,000 AND THE CURRENT MILEAGE WAS 63,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Transmission periodically goes into a safe mode and
makes vehicle inoperable

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov