

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF**



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects**  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 108148  
Date Received  Repository   
02-APR-2012  
Reference No. 10453827  
**MAY 07 2012**

**OWNER INFORMATION (Type or Print)**

Name [Redacted]  
Address [Redacted]  
City KEARNEY State NE Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]  
Evening Telephone Number [Redacted]

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1ZVFT85H365 [Redacted]  
Make FORD Model MUSTANG GT Model Year 2006  
Date Purchased 10/2006 Dealer's Name and Telephone Number *tele 402 934-5656 Now Baxter Ford*  
Original Owner  Dealer's City Omaha Ne State Ne Zip Code 68154  
Transmission Type *auto*  Antilock Brakes  Cruise Control Powertrain *402 934-5656* Multiple Failure: Incident Date(s) 02-SEP-2006

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 220000 SEATS, 150000 SEAT BELTS  
Failure Mileage 30000 Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]  
DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2006 FORD MUSTANG GT. THE CONTACT STATED THAT THE FRONT DRIVER SIDE SEAT BELT BUCKLE WOULD NOT RELEASE. AFTER SEVERAL ATTEMPTS, THE BUCKLE FINALLY RELEASED AND THE CONTACT WAS ABLE TO REMOVE THE SEAT BELT. THE CONTACT NO LONGER UTILIZED THE SEAT BELT DUE TO THE NATURE OF THE FAILURE. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO ADVISED THAT THERE WAS A SERVICE WARRANTY FOR THE FAILURE HOWEVER, THE WARRANTY WAS EXPIRED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 30,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

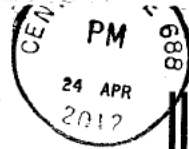
ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Seat Belts unlock sometimes and other times  
it can't be unbuckled

ATTACH ADDITIONAL SHEETS IF NECESSARY



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Complaint Form (VOC)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration