

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received APR 26 2012 22-MAR-2012		Repository ☐ Reference No. 10452654	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
WADDINGTON		NY			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1N4BA41E06C		NISSAN	MAXIMA	2006	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
1/3/06	Blevins (Sold to Dealer - Now Bankrupt)		No: Cylinders	905 Fuel	
Original Owner	Dealer's City	State	Zip Code		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Automatic	☒ Cruise Control	Frontwheel Drive		21-MAR-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 020000 SUSPENSION				Failure Mileage	Failure Speed
				65000	30
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
Michelin (All New)					
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment	Failure Location:		
		☐ Prior Repair			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No			N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 NISSAN MAXIMA. WHILE DRIVING APPROXIMATELY 30 MPH, THE CONTACT HEARD A LOUD SNAPPING SOUND FROM THE FRONT END OF THE VEHICLE. THE CONTACT THEN NOTICED THAT THE FRONT PASSENGER SIDE TIRE WAS FLAT AND THE FRONT PASSENGER SIDE COIL SPRING WAS FRACTURED. THE VEHICLE WAS TOWED TO THE DEALER FOR DIAGNOSTICS WHERE THE TECHNICIAN ADVISED THE CONTACT THAT THE DRIVER AND PASSENGER SIDE COIL SPRINGS WERE FRACTURED AND WOULD HAVE TO BE REPLACED. THE FRONT PASSENGER SIDE TIRE WOULD ALSO NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 65,000. 68,743.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

ART'S USED CARS

CAR CARE CENTER

GLASS REPLACEMENT

- Lube, oil & filter
- Diagnostic Service Available



REPAIR SHOP

- NYS Inspection
- Exhaust
- Tires
- Batteries

"WHERE QUALITY COUNTS" (SINCE 1979)

FACILITY # 7008878

ROUTE #37, WADDINGTON, N.Y. 13694

(315) 388-4334

☐ SERVICE	☐ PICK UP	PHONE	REPAIR IN	DATE OF ORDER
☐ INSTALL	☐ DELIVER		☐ HOME ☐ SHOP	3/23/12

NAME

ADDRESS

CITY

YEAR

MAKE

MILEAGE

QTY

PART NO.

DESCRIPTION

PRICE

AMOUNT

1-	266429 657030	Ready Mount Strutt		236 00
1-	266437 657031	Ready Mount Strutt		236 00
1-	819450	Stabilizer Bar	39 98	
1-	819451	Stabilizer Bar	39 98	
1-	225/55/R17	Primary Tire	285 00	
		Labor	160 00	
TOTAL MATERIAL			926 96	
TAX			64 88	
TOTAL			994 34	

NYS Inspection

DATE COMPLETED

CASH ON COMPLETION
OF WORK

TOTAL

994 34

I hereby accept above performed service and charges, as being satisfactory and acknowledge that equipment has been left in good condition.

Technician _____ Customer Signature _____

Thank You!

I certify repairs made -
Copy attached.



RISHE'S AUTO SERVICE & BODY SHOP
1111 PATERSON STREET
OGDENSBURG NY 13669
315-393-8454

PEACE OF MIND WARRANTY
☐ 12 - MONTHS / 12,000 - MILES
☐ 24 - MONTHS / 24,000 - MILES
Prepaid When NAPA AutoCare
EasyPay Card Is Used

NEW YORK STATE FACILITY NUMBER 7077357

3/26/2012 11:46 AM

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Invoice #89127

WADDINGTON NY

Vehicle : 2006 Nissan Maxima 3.5 L 3498 CC V6 VQ35DE DOHC
VIN : 1N4BA41E06C
Created : 3/23/2012 11:44:48 AM
Complete : 3/26/2012 11:45:58 AM
Invoiced : 3/26/2012 11:45:58 AM

Tag/State :
Color : Gray
Odometer In : 68827
Odometer Out : 68827

Labor/Notes

Code/Tech*	Reference	Description	Price
DG*	CS	CUSTOMER STATES	\$0.00
1) HAD NEW FRONT STRUTS INSTALLED			
DG*	4WA	4 WHEEL ALIGNMENT	\$79.95
4 WHEEL COMPUTERIZED ALIGNMENT INCLUDES: CHECK TIRE PRESSURE, CHECK WHEEL RUN OUT, INSPECT STEERING LINKAGES & SUSPENSION COMPONENTS FOR WEAR OR DAMAGE. CHECK PRESENT ALIGNMENT CONDITION, ALIGN REAR & FRONT TO SPECIFICATION. (REAR WHEEL & 4X4 SHIMMING & CAMKITS EXTRA)			

Labor	\$79.95
Parts	\$0.00
Sublet/Misc.	\$0.00
Shop Supplies	\$0.00
Charges	\$0.00
Sales Tax	\$5.60
Tax @ \$79.95 * 7.0000%	
Cash \$85.55	Paid \$85.55

Tech :
DG

Certification #

Service / Notes

NEW YORK STATE INSPECTION

Recommended Service

Due :
on 3/23/2012

Interval :
(Every 12 months)

pd Cash.

THANK-YOU FOR LETTING RISHE'S SERVE YOU AND YOUR VEHICLE
Rishe's Auto is AAA Approved & received AAA's Service Provider of Excellence
All of your work comes with our NAPA Auto Care Peace of Mind Warranty