



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

APR 26 2012
20-MAR-2012

Repository ☐

Reference No.
10452450

OWNER INFORMATION (Type or Print)

Name

Address

City

WINTER HAVEN

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5XYKW4A24CG

Make

KIA

Model

SORENTO

Model Year

2012

Date Purchased

9-11

Dealer's Name and Telephone Number

HUSTON MOTORS 863-676-0595

Engine:

No: Cylinders

Fuel Type:

87 OCT

Original Owner

☒

Dealer's City

LAKE WALES

State

FL

Zip Code

33859

Transmission Type

AUTO

☒ Antilock Brakes

Powertrain

F.W.D.

Multiple Failure:

20

Incident Date(s)

01-DEC-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING

V/6

Failure Mileage

3200

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 KIA SORENTO V6. THE CONTACT STATED THAT WHILE DRIVING 10 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE CONTACT MENTIONED THAT HE WAS ABLE TO RESTART THE VEHICLE ALMOST IMMEDIATELY AFTER THE FAILURE. IN ADDITION, HE MENTIONED THAT THE FAILURE RECURRED APPROXIMATELY 13 - 15 TIMES SINCE HE HAD PURCHASED THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER WHO WAS NOT ABLE TO DIAGNOSE THE FAILURE BUT ADVISED THE CONTACT THAT WHAT THE VEHICLE WAS EXHIBITING WAS NORMAL WHEN THE ACCELERATOR AND BRAKE PEDAL WERE DEPRESSED SIMULTANEOUSLY. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO VERIFIED THE DEALER'S ADVISEMENT AND DID NOT PROVIDE ANY ADDITIONAL ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 3,200 AND THE CURRENT MILEAGE WAS 6,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.