

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: INVESTIGATION REPORT REPLY
Date: Friday, April 13, 2012 10:41:55 AM
Attachments: [How to UNZIP.html](#)
[SecureZIP Attachments.zip](#)

EQ-10452287-3094

Report Vehicle Safety Defects!

www.safercar.gov

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Friday, April 13, 2012 10:34 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: INVESTIGATION REPORT REPLY

From: [REDACTED]
Sent: Thursday, April 12, 2012 10:54 PM
To: DataQuality, DataQuality (NHTSA)
Subject: INVESTIGATION REPORT REPLY

Here is the report.
Thank you so much for your time,

[REDACTED]

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

19-MAR-2012

Repository ☐Reference No.
10452287**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City TEMPLE

State TX

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WDBNG70J21A [REDACTED]

Make

MERCEDES BENZ

Model

S430

Model Year

2001

Date Purchased

5-14-2011

Dealer's Name and Telephone Number

Engine:

No: Cylinders

3

Fuel Type:

PREMIUM
UNLEADED

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

15-MAR-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 330000 INTERIOR LIGHTING

Failure Mileage

206400

Failure Speed

70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 MERCEDES BENZ S430. WHILE DRIVING APPROXIMATELY 70 MPH, THE GAUGES ON THE INSTRUMENT PANEL FAILED AND THE SPEEDOMETER BECAME STUCK ON 70 MPH. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTICS. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER: 06V028000 (INTERIOR LIGHTING) THAT COULD POSSIBLY HAVE BEEN RELATED TO THE FAILURE HOWEVER, THE CONTACT WAS ADVISED BY THE MANUFACTURER THAT THE VIN WAS NOT INCLUDED IN THE RECALL CAMPAIGN. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 206,400.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.