

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Form Approved: OMB No. 2127-0008 FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: BROOKLYN State: NY Zip Code: [REDACTED]		Date Received: 19-MAR-2012 Reference No.: 10452232 <input type="checkbox"/> Depository		Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AA11D52C [REDACTED]		Make NISSAN	Model ALTIMA	Model Year 2002	
Date Purchased 7-11-09	Dealer's Name and Telephone Number MAK MINT USED CARS		Engine: No: Cylinders (4)	Fuel Type: UNL	
Original Owner <input type="checkbox"/>	Dealer's City BKLYN	State NY	Zip Code 11203		
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 12-MAR-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING			Failure Mileage 148295	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(If these cases describe the incident, check the appropriate box(es) and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 NISSAN ALTIMA. THE CONTACT STATED THAT THE SERVICE ENGINE SOON WARNING LIGHT WAS ILLUMINATED ON AND THE CONTACT EXPERIENCED A REDUCTION IN ENGINE POWER. THE DEALER WAS NOTIFIED OF THE FAILURE AND THE CONTACT INQUIRED OF NHTSA CAMPAIGN ID NUMBERS: 03V084000 (ENGINE AND ENGINE COOLING/EXHAUST SYSTEM/MANIFOLD/HEADER/MUFFLER/TAIL PIPE) AND 03V455000 (ENGINE AND ENGINE COOLING). THE DEALER ADVISED THAT THE VEHICLE WAS NOT INCLUDED IN EITHER RECALL CAMPAIGN. THE DEALER DIAGNOSED THAT THE CATALYTIC CONVERTER NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 148,295 AND THE CURRENT MILEAGE WAS 148,300.					
Include, if available: Police/Fire Department Report, Photos, and <u>Repair Invoice</u> .			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

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J&R IMPORTS LTD. D/B/A



NISSAN OF QUEENS



SERVICE AND PARTS

SALES AND LEASING

85-24 ROCKAWAY BLVD. OZONE PARK, NY 11416

83-25 ROCKAWAY BLVD. OZONE PARK, NY 11416

PARTS (718) 835-5209 SERVICE: (718) 835-5200 SALES (718) 835-8300

STATE REG# 7091454

CELL: [REDACTED]

CUSTOMER NO. 76813	ADMBOR SHELDON	TAG NO. 23770 2162	INVOICE DATE 03/23/12	STOCK NO. NCCS013163
	LABOR RATE 107.20	LICENSE NO.	MILEAGE 148,358	COLOR /
	YEAR/MAKE/MODEL 02/NISSAN/ALTIMA/4DR SDN MT		DELIVERY DATE	DELIVERY MILES
BROOKLYN, NY	VEHICLE I.D. NO. 1 N 4 A L 1 1 D 5 2 C		SELLING DEALER NO.	PRODUCTION DATE
	R.T.E. NO.	P.O. NO.	R.O. DATE 03/23/12	
RESIDENCE PHONE	BUSINESS PHONE			MO: 148358

LABOR & PARTS

END LEFT NO WARRANTY HOURS 1.00 TECH(S) 235

CUST STATES THERE IS A CHECK ENGINE LIGHT IS ON IN THE VEHICLE. THERE WILL BE A FEE OF \$115 TO DIAGNOSE THE VEHICLE AFTER FINDING OUT WHAT IS NEEDED TO FIX THE VEHICLE. THE \$115 WILL BE APPLIED TOWARDS PARTS AND LABOR TO FIX THE VEHICLE. IF THE CUSTOMER DECLINES, THE \$115 DIAGNOSE FEE WILL BE THE ONLY CHARGE.

FOUND P020 AND CYL 2 MISFIRE CHECK FOUND UPON REMOVING SPARK PLUG ON CYL 2 ANTIFREEZE INSIDE CYLINDER VERIFY ENGINE FAILED INTERNALLY NEED TO REPL LONG BLOCK ALL COILS WITH CATALIST AND FRONT PIPE

JOB # 1 TOTAL LABOR & PARTS 107.20

PERFORMED MULTI POINT INSPECTION
PERFORMED MULTI POINT INSPECTION
PERFORMED AS PER ATTACHED REPORT

JOB # 2 TOTAL LABOR & PARTS 0.00

MISC CODE DESCRIPTION CONTROL NO

JOB # A SHOP SHOP SUPPLY

TOTAL MISC 2.00

TOTAL MISC 2.00

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY. LABOR AND PARTS FOR 90 DAYS OR 4000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS.

THE FOLLOWING ARE NOT COVERED BY WARRANTY

FRONT END ALIGNMENT - COOLANT AND COOLANT LEAKS - AIR CONDITIONING SEAL LEAKS - POLISHES - ELECTRICAL WIRING AND SHORTS (WHEN NOT RELATED TO ORIGINAL REPAIR) - FUEL SYSTEM - WHEN DUE TO CONTAMINATION.

TIRES AND BATTERIES WARRANTED AT MANUFACTURERS OPTION.

THIS WARRANTY DOES NOT COVER CONDITIONS RESULTING FROM MISUSE, NEGLIGENCE, ACCIDENT OR ALTERATIONS.

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$115.00 (+TAX)

TOTALS

TERMS: CASH OR CERTIFIED CHECK

X CUSTOMER ACKNOWLEDGES RECEIPT OF COPY.

NISS-MY R/S REG. NO.

TO ALL NISSAN OF QUEENS CUSTOMERS:

THANK YOU FOR CHOOSING NISSAN OF QUEENS TO PROVIDE YOU WITH THE QUALITY SERVICE YOU DESERVE. IT IS IMPORTANT FOR US TO EARN YOUR TRUST, AND WE WILL MAKE EVERY EFFORT TO BE WORTHY OF THE CONFIDENCE AND TRUST YOU HAVE PLACED IN US.

WITH PROPER MAINTENANCE, YOUR NISSAN CAN HAVE YEARS OF CAREFREE AND PLEASURABLE DRIVING. TO KEEP YOUR NISSAN OPERATING AT PEAK PERFORMANCE, IT WILL NEED MAINTENANCE FROM TIME TO TIME. OUR CERTIFIED FACTORY TECHNICIANS USE THE MOST UP-TO-DATE EQUIPMENT AVAILABLE. YOUR SATISFACTION IS OUR PRIORITY - IF YOU ARE DISSATISFIED FOR ANY REASON, PLEASE ALLOW ME THE OPPORTUNITY TO RESOLVE THE SITUATION.

THANK YOU AGAIN, AND CONGRATULATIONS FOR CHOOSING NISSAN OF QUEENS. JOE GUARASCIO SERVICE MANAGER.

TOTAL LABOR..... 107.20

TOTAL PARTS..... 0.00

TOTAL SUBLET..... 0.00

TOTAL G.O.G..... 0.00

TOTAL MISC CHG..... 2.00

TOTAL MISC DISC..... 0.00

TOTAL TAX..... 9.80

TOTAL INVOICE \$ 118.90

MAR 29 2012

Credit

Thank you for this opportunity to serve you. It is our aim to perform all the repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends; if not, please tell us immediately.

Thank You

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Vertical text on the left edge of the page.

IRVIN & RYAN AUTO DIAGNOSTIC & COLLISION INC

5374 KINGSHIGHWAY
Brooklyn, NY 11203-0000
Shop Phone: (718) 629-1400
Fax: (718) 629-4737
Email: Irvinryan@aol.com

Invoice

6273
Estimate Ref #5,002
Date Printed: 03/30/2012
Printed Time: 12:05 pm
Irvin Kalloo
Reg#7089890

Mat/Ref:

Time Promised:

2002 NISSAN ALTIMA L4 2.5L 2500CC FI GAS N QR25DE
VIN: 1N4AL11D52C
License: Mileage In: 0 Date Written: 03/24/2012
Unit #: Mileage Out: 0 Written By: Zabeeda
DOM: Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
Mechanic	Diagnostic code PO420 Cata insufficiency.				
Note/Title	Customer state vehicle has check engine light on. Customer got \$70.00 off the invoice				
Labor Rate 1	Work Requested - Diagnostic code PO420 Cata insufficiency.		1.00	0.00	0.00
Part GB25024452	O2 Sensor		1.00	180.00	180.00
Part GB#250-24403	O2 Sensor		1.00	180.00	180.00
Part BRN#140002-8J008	Cata off manifold		1.00	547.00	547.00
Labor Rate 1	Work Requested - R&R 2 O2 sensors		1.00	85.00	85.00
Labor Rate 1	Work Requested - R&R Cata off manifold		1.00	170.00	170.00
Part BRN#14036-6N200	Gasket		1.00	12.40	12.40
Labor Rate 1	Work Requested - R&R Flex pipe (GB) P&L		1.00	150.00	150.00

The shop is not responsible for any vehicle being towed away by the Marshall due to outstanding Parking Violations owed to the City of New York.

Please inspect your vehicle before leaving the shop. After vehicle leave the shop, the shop is not responsible for any damage, or malfunction that is not related to the repairs. Storage charges will begin 24 hours after completion of the job at the rate of \$25.00 per day. No warranty on installation of parts purchase elsewhere.

We want to say thank you for allowing us to be your provider of Automotive Repairs. We strive to deliver the highest quality of workmanship at a reasonable price. We value you as a customer and place a high emphasis on excellence and customer satisfaction. If you ever have any issue or questions please feel free to ask us so we may address any of your concerns.

Thank you again for your Business.

Payment Date	Type	Method	Amount
Payment Totals:			

Parts: \$919.40
Labor: \$405.00
Sublet: \$0.00
Misc: \$0.00

Hazmat: \$0.00
Supplies: \$0.00

Tax Total: \$117.54
Invoice Total: **\$1,441.94**

✓ = \$ 1371.94

THANK YOU FOR YOUR BUSINESS

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____

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