 INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		Date Received JUL - 2 2012 16-MAR-2012	Repository <input type="checkbox"/> Reference No. 10451964
Name <input type="text"/>		Daytime Telephone Number <input type="text"/>	E-mail Address <input type="text"/>
Address <input type="text"/>		Evening Telephone Number <input type="text"/>	
City SARALAND	State AL	Zip Code <input type="text"/>	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2BXJBHC11BV <input type="text"/>		Make CAN-AM	Model ROADSTER SPYDER RT
		Model Year 2011	
Date Purchased 8-10-11	Dealer's Name and Telephone Number HATTIESBURG CYCLES 601-582-8611		Engine: No: Cylinders 2
Original Owner <input checked="" type="checkbox"/>	Dealer's City HATTIESBURG, MISS	State MISS	Zip Code 39401
Fuel Type: GAS			
Transmission Type STD	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain <input type="text"/>	Multiple Failure: 3
		Incident Date(s) 13-JUL-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE		Failure Mileage 900	Failure Speed <input type="text"/>
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make <input type="text"/>	Tire Model (Name or Number) <input type="text"/>		Tire Size (Example P215/65R15) <input type="text"/>
DOT No. (Example: DOTM19ABC036) <input type="text"/>	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: <input type="text"/>	
Tire Component Code <input type="text"/>		Tire Failure Type: <input type="text"/>	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: <input type="text"/>	Date Manufactured: <input type="text"/>	Model No./Name: <input type="text"/>	
Seat Type: <input type="text"/>		Installation System: <input type="text"/>	
Child Seat Component Code: <input type="text"/>		Failed Part: <input type="text"/>	
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths <input type="text"/>
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2011 CAN-AM SPIDER MOTORCYCLE . THE CONTACT STATED WHILE DRIVING VARIOUS SPEEDS, THE FUEL IN THE FUEL TANK BEGAN TO OVERHEAT AND BOIL WHICH CAUSED FUMES TO IRRITATE THE CONTACTS EYES. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR DIAGNOSTIC TESTING; HOWEVER, THE CONTACT HAS NOT RECEIVED THE RESULTS YET, NOR WAS THE VEHICLE REPAIRED. THE FAILURE MILEAGE WAS 900 AND THE CURRENT MILEAGE WAS 2,200.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The problem ~~has~~ as stated previously began at 900 miles which at that time was taken to dealer. The dealer claimed "we can't find anything wrong, it seems to be OK!" Upon receipt, the problem remained. The motorcycle was returned to dealer at 2,200 miles with same problem. See invoice for repair. I was told the problem had been repaired. The problem remained, there was no change. I returned the motorcycle to dealer for the third time at 2,523 miles. The dealer states he is waiting for BRP factory to determine the cause of the problem. In the meantime, I have a very dangerous, unsafe motorcycle.

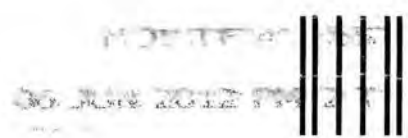
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



saferecar.gov

Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.saferecar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Hattiesburg Cycles

6412 U.S. HIGHWAY 49
Hattiesburg, MS 39401-
(601) 582-8611

Repair Order Invoice

R/O Number: 91714

Invoice Number: 1571476

Cashier: TREVOR BOYD

Date: 12/14/2011

Repair Order For:

SARALAND, AL

Units For This Repair Order

Service Writer: KENNETH DICKINSON

Year	Make	Model	VIN / Serial No.	Plate	Key Board	Miles
2011	BOMBARDIER	B5BE	2BXJBHC11BV		In 900	out - 1678

Job: GAS GETS HOT SPITS OUT ON GROUND

Job For: 2011 BOMBARDIER B5BE SPYDERRTS 2BXJBHC11BV

- CUSTOMER THINKS FUEL TANK PRESSURE VALVE OR COMPUTER BOARD

Recommendations

Resolution

EVERYTHING CHECKED OUT OK/ TEST ROAD EXTENSIVELY/ IT WOULD NOT MESS UP/ PURGE VALVE OPENS

Job Subtotal \$0.00

Repair Order Subtotal \$0.00

Sales Tax \$0.00

Repair Order Total \$0.00

Total Amount Due \$0.00

Cash tendered \$0.00

Change Due \$0.00

Service Department Hours

Tuesday through Friday 9:00 A.M. to 6:00 P.M.

Saturday 9:00 A.M. to 5:00 P.M.

Sunday & Monday: Closed

DEPOSITS ARE NON-REFUNDABLE

Shop for your parts and accessories online at www.HattiesburgCycles.com

Hattiesburg Cycles

6412 U.S. HIGHWAY 49
Hattiesburg, MS 39401-
(601) 582-8611

Repair Order Invoice

R/O Number: 92904
Invoice Number: 1583455
Cashier: MICHAEL ENGLISH
Date: 3/24/2012

2

Repair Order For:

[REDACTED]
[REDACTED]
SARALAND, AL [REDACTED]
[REDACTED]

Units For This Repair Order							Service Writer: KENNETH DICKINSON
Year	Make	Model	VIN / Serial No.	Plate	Key Board	Miles	
2011	BOMBARDIER	B5BE	2BXJBHC11BV [REDACTED]			2200	

Job: UNIT IS LEAKING FUEL WHEN HOT (Warranty Claim Number: 92904)
Job For: 2011 BOMBARDIER B5BE SPYDERRTS 2BXJBHC11BV [REDACTED]

Parts		Quantity	Description	Each Price	Extension
Part Number					
709000090		1	VAPOR CANISTER	Warranty	Warranty
709000108		0	PURGE VALVE	Warranty	Warranty
Parts Subtotal					Warranty
Labor		Job Code	Technician	Quantity	Line Total
Description					
replace canister			JOEL DEROCHE	0.5 Hours	Warranty
Labor Subtotal					Warranty
Job Subtotal					Warranty

Repair Order Subtotal	\$0.00
Sales Tax	\$0.00
Repair Order Total	\$0.00
Total Amount Due	\$0.00
Cash tendered	\$0.00
Change Due	\$0.00

Service Department Hours
Tuesday through Friday 9:00 A.M. to 6:00 P.M.
Saturday 9:00 A.M. to 5:00 P.M.
Sunday & Monday: Closed
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Hattiesburg Cycles

6412 U.S. HIGHWAY 49
Hattiesburg, MS 39401-
(601) 582-8611

Repair Order

R/O Number: 93749
In Date: 5/11/2012
Today Date: 5/18/2012
Date Promised: 5/11/2012

3

Repair Order For:

Unit Name Location

[REDACTED]
SARALAND, AL [REDACTED]
[REDACTED]

Units for this Repair Order

Service Writer: KENNETH DICKINSON

Year	Make	Model	VIN / Serial No.	Color	Plate	Key Board	Miles
2011	BOMBARDIER	B5BE	2BXJBHC11BV [REDACTED]	VIPER			2563

Job: GAS BOILING IN TANK/FUMES

Job For: 2011 BOMBARDIER B5BE SPYDERRTS 2BXJBHC11BV [REDACTED]

Description

Job Subtotal \$0.00

Repair Order Subtotal \$0.00

Sales Tax \$0.00

Repair Order Total \$0.00

Total Amount Due \$0.00

Service Department Hours
Tuesday through Friday 9:00 A.M. to 6:00 P.M.
Saturday 9:00 A.M. to 5:00 P.M.
Sunday & Monday: Closed

DEPOSITS ARE NON-REFUNDABLE

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