 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 16-MAR-2012 MAY 07 2012	Repository <input type="checkbox"/> Reference No. 10451930
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	
WIRTON	WV	[REDACTED]	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
WA1BA24B4WN		AUDI	A6
Model Year		1998	
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
9-8-2008	Fred Martin Ford/Mercedes-Benz	No: Cylinders	Gasoline
Original Owner	Dealer's City	State	Zip Code
<input type="checkbox"/>	Youngstown	OH	44515
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
5sp. auto	<input checked="" type="checkbox"/> Cruise Control	quattro all wheel	yes
Incident Date(s)		12-MAR-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 020000 SUSPENSION		Failure Mileage	Failure Speed
		150000	25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
		P215/65R15	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0
Reported to Police		N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 1998 AUDI A6. WHILE TRAVELING 25 MPH, THE CONTACT NOTICED THAT THE FRONT END OF THE VEHICLE HAD SUDDENLY DROPPED TO THE GROUND. THE VEHICLE WAS TAKEN TO THE DEALER, WHERE THE FRONT LOWER CONTROL ARM WAS REPLACED TWICE. THE FAILURE CONTINUED. THE FAILURE AND CURRENT MILEAGES WERE 150,000. THE VIN WAS UNAVAILABLE.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

1 month before it happened

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

State inspected - WV
Off the interstate (65 mph) turned off to rd, car dropped at 25 mph, loss of brakes, control of vehicle, steering, slight vibration hardly noticed, dropped in traffic, causing traffic jam, close to hitting a car and a pole, & a mailbox, damage to fender front, passenger tire, inner fender well, paint, side marker, lower front control arm & sway bar link, cv shaft boot. Second time (55 mph) not noticed still under state inspection 8 months later another control arm split after winter time, slight vibration pulled over split both times at (outer control arm ball joint) both, wear quickly and metal is too thin. (total front end replaced w/ \$2500.00) (not covered by dealer) ATTACH ADDITIONAL SHEETS IF NECESSARY (upper/lower control arms tie ends)

U.S. Department of Transportation

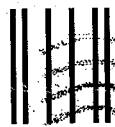
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

PITTSBURGH PA 152

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA
National Highway Traffic Safety Administration