

 <b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> <b>1-888-DASH-2-DOT</b> <b>(1-888-327-4236)</b> <b>INTERNET: www.nhtsa.dot.gov/hotline</b>		FOR AGENCY USE ONLY 100148 Date Received 12-MAR-2012 <b>APR 09 2012</b>		Repository <input type="checkbox"/> Reference No. 10451182
<b>OWNER INFORMATION (Type or Print)</b>				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
PALM BEACH GARDENS	FL		SAME	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
KNAFU4A26B5		KIA	FORTE	2011
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
6/28/11	DELRAY KIA 561-637-5500		No: Cylinders	Reg
Original Owner	Dealer's City	State	Zip Code	
<input checked="" type="checkbox"/> Yes	DELRAY BEACH	FL		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
AUTO	<input checked="" type="checkbox"/> Cruise Control	AUTOMATIC	yes.	9/30/11 01-AUG-2011 12/30/11
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL			Failure Mileage	Failure Speed
			1000 2100	0
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	<input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code				Tire Failure Type:
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)				
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		0	0	yes - 2 reports
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2011 KIA FORTE. THE CONTACT WAS DEPRESSING THE BRAKE PEDAL AND MOVED THE GEAR SHIFTER INTO PARK WHEN THE VEHICLE SUDDENLY ACCELERATED, CAUSING THE CONTACT TO CRASH INTO A CURB. THE FAILURE RECURRED, CAUSING THE CONTACT TO CRASH INTO A TREE. THE CONTACT ALSO NOTICED LURCHING AND HESITATION WHILE DRIVING AT VARIOUS SPEEDS. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTICS WHERE THE TECHNICIAN WAS UNABLE TO DIAGNOSE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 1000. - 4 attempts by KIA to repair and defects. This is currently scheduled for arbitration thru the office of the attorney general Florida New Motor Vehicle Arbitration Board for 3/29/12. Case No: 2012-0026 WPB. A claim has been filed under the state of Florida Lemon Law. ALL PAPERWORK & DOCUMENTATION IS ON FILE WITH THE OFFICE.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY.	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

9/30/11 - CAR CRASH AS A RESULT OF DEFECT. WHILE PUTTING THE CAR IN PARK WITH THE BRAKE DEPRESSED, THE CAR ACCELERATED ON ITS OWN.

12/29/11 - SAME EXACT THING HAPPENED AS INCIDENT ON

9/30/11. - WHILE PUTTING THE CAR INTO PARK (SHIFTING AUTOMATIC TRANSMISSION & HAVING FOOT ON THE BRAKE, THE CAR ACCELERATED SUDDENLY ON ITS OWN, LUNGING FORWARD INTO A TREE, CAUSING OVER \$4,000 DAMAGE TO VEHICLE.

FRIEND IN CANADA HAD EXACT THING WITH HIS 2011 FORD

CANADA CASE # 4752006

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Advertisement for NHTSA with text: 'Think your vehicle has a safety defect? Use the enclosed form to file a report. www.safercar.gov' and NHTSA logo.