



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

April 10, 2012

[REDACTED]
South Lyon, MI [REDACTED]

NVS-216 nam
Ref. No. 10450952

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2007 Toyota Camry vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI).

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

On February 6, 2012, ODI opened a preliminary evaluation (PE12-002, copy enclosed) into reports alleging a defect originating from the power window master switch located on the driver's door causing electrical fires in MY 2007 Toyota RAV4 and Camry vehicles. You ask whether any of the fires identified in the investigation resume were spontaneous in nature and if you should park your MY 2007 Camry outside until further notice.

NHTSA is not aware of any reported incidents of fires igniting in key-off situations in the subject vehicles. The investigation is continuing, and no conclusions have been reached at this time. Neither Toyota nor NHTSA have made recommendations with respect to parking the vehicles outside as has been done in the past for some recalls involving an unreasonable risk of key-off fires. However, you may decide to park your vehicle outside until more is known about the alleged defect and doing so would reduce any unforeseen risk of fire spreading to surrounding structures or other vehicles.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov.

Sincerely yours,



Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure



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ODI RESUME

Investigation: PE 12-002
Date Opened: 02/06/2012
Investigator: Michael Lee
Approver: Frank Borris
Subject: Driver Door Fire

Reviewer: Scott Yon

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: TOYOTA MOTOR CORPORATION
Products: 2007 Toyota RAV4 and Camry
Population: 830,000 (Estimated)

Problem Description: Electrical fire originating in the driver's side door.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	6	TBD	TBD
Crashes/Fires:	6	TBD	TBD
Injury Incidents:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Other*:	0	TBD	TBD

***Description of Other:**

ACTION / SUMMARY INFORMATION

Action: Open a Preliminary Evaluation.

Summary:

ODI has received 6 consumer complaints, and other manufacturer reports supplied through Early Warning Reporting data submissions, alleging a fire in the driver's side door on model year 2007 Toyota RAV4 and Camry vehicles. Based on the available information, it appears the fires are originating from the power window master switch located on the driver's door.

An investigation has been opened to evaluate the alleged defect in the subject vehicles.

The ODI reports cited above can be viewed at www-odi.nhtsa.dot.gov/complaints under the following identification (ODI) numbers: 10446699, 10436663 10429983 10411328 10394453 10323848