

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received APR 10 2012 08-MAR-2012		Repository ☐ Reference No. 10450808	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		Zip Code			
FORT WORTH		TX					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
1B7FL26X8NS				DODGE		DAKOTA	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
approx. 9/26/97		Bill Kater Mtr. Co. - deceased				1992	
Original Owner		Dealer's City		State		Zip Code	
☐		Fort Worth		TX			
Transmission Type		Antilock Brakes		Powertrain		Multiple Failure:	
Automatic		☒ Cruise Control		Rear wheel drive		Incident Date(s)	
						March 6, 2012	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 100000 POWER TRAIN						Failure Mileage	
Transmission Gear Position Indicator						97,059	
						Failure Speed	
						5-10 mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
				0		0	
						Reported to Police	
						N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 1992 DODGE DAKOTA. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION OF A FAILURE WHICH INVOLVED THE VEHICLE ABNORMALLY SLIPPING FROM PARK AND INTO REVERSE. THE FAILURE CAUSED THE CONTACT TO CRASH INTO ANOTHER VEHICLE. THE CONTACT STATED THAT HE HAD EXPERIENCED THE FAILURE SINCE THE VEHICLE WAS PURCHASED. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER: 00V106000 (POWER TRAIN: AUTOMATIC TRANSMISSION: GEAR POSITION INDICATION PRNDL) BUT WAS ADVISED BY THE MANUFACTURER THAT THE RECALL WAS NO LONGER AVAILABLE. THE CONTACT WAS NEVER NOTIFIED OF THE INITIAL RECALL. THE FAILURE MILEAGE WAS: 97,059.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Explanation of Accompanying Documents

Pg. 1 - Shows the date, location and mileage at the time of the accident. The vehicle was parked, running and unoccupied when the incident occurred.

Pg. 2 - Shows repair work that was performed on my truck on 3/7/12. This damage was caused by the accident that occurred the previous day. The vehicle would not go in gear or start immediately after the accident.

Pg. 3 - I recieved this recall notice at Jeffrey's Automotive after I went to pick up my vehicle on 3/7/12. [redacted] and [redacted] at [redacted] were witnesses to the accident.

Pg. 4 - This invoice is for the recall repair I had done on 2/13/12. The recall addressed the problem of the transmission slipping from Park to Reverse when running in

park as described on page three.

Pg. 5 - This was the response from Chrysler after I had spoken to the dealership about the problem with the transmission gear position indicator and afterward I contacted Chrysler directly.

Pgs. 6-7 - This invoice is for a state inspection I had done in Jan. 2012 and a list of recalls they gave me which confirm that the recall for the Transmission Steel Manual Valve and the Transmission Gear Position Indication were two separate recalls.

Pg. 8 - This report from my insurance company confirms the settlement of the other person's claim for damages caused by the accident. At the time of the accident I had only liability insurance. My vehicle was not covered.

Pgs. 9-10 - I had this estimate done to see how much it would cost to repair my truck.

Final note - My truck was taken to Transpec Transmission Specialist Inc. At 4523 E. Belknap St., Haltom City, TX 76117 for repair of the linkage from the transmission to the gear shift. I don't have an invoice for this repair because my father got the work done for me but he was not charged because he had done business with Transpec for a long time when he had a car lot. The repair has worked so far. There was no work done inside the transmission and no work has been done outside of the dealership besides this repair to transmission linkage. The pictures enclosed show the damage to my vehicle.



CHRYSLER

Customer Claims Resolution Group

March 14, 2012

Via U.S. Mail

Fort Worth TX, [REDACTED]

Re: 1992 Dodge Dakota (3-person Cab)

VIN: 1B7FL26X8NS [REDACTED]

Dear [REDACTED]

Thank you for contacting Chrysler Group LLC regarding your 1992 Dodge Dakota (3-person Cab). Chrysler Group LLC has reviewed your information in great detail. Unfortunately, due to the age/mileage of your vehicle, there are a number of factors outside the manufacturer's control that could have been contributed to your incident; for example, a failure to maintain, maintenance and repairs performed by independent repair facilities, and previous collisions. In addition, the amount of time on the road, with the increased exposure to road hazards and environmental factors, also, plays a significant role. Furthermore, your vehicle is no longer covered by the manufacturer warranty.

Based on the above reasons, Chrysler Group LLC respectfully denies any further assistance. If you choose to dispute our analysis, please feel free to have an inspection completed on your vehicle prior to the repairs and mail the report to the address provided on this letterhead. We would be happy to re-examine your case at that time. Further inquiries concerning compensation for the incident should be directed to your insurance carrier.

Thank you again for contacting Chrysler Group LLC.

Very truly yours,

Customer Claims Resolution Group
Office of the General Counsel
(888) 922-7329

Recall Information

Wed 04-Jan-2012 12:25:22 PM

129169 Date: 06-05-2000

SAFETY RECALL - A500 AUTOMATIC TRANSMISSION STEEL MANUAL VALVE

165262 Date: 04-11-2000

RECALL - POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION INDICATION (PRND
L

PROGRESSIVE CLAIMS
PROGRESSIVE CLMS MAIL PROC CTR
PO BOX 512926
LOS ANGELES, CA 90051

003839

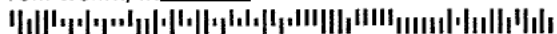
PROGRESSIVE

8

Underwritten By:
Progressive County Mutual Insurance
Company

Claim Number: [REDACTED]
Loss Date: March 6, 2012
Document Date: March 7, 2012
Page 1 of 1

[REDACTED]
FORT WORTH, TX [REDACTED]



Rec'd 3-12-12

claims.progressive.com

Track the status and details of your claim,
e-mail your representative or report a
new claim.

Important information about your claim

We are currently handling a claim resulting from an incident on March 6, 2012.

We have made an offer and/or settled a property claim under the liability section of your policy.

Simply go to our Web site to view additional information about your claim.

If you have any questions, please contact us.

ANGELA GILLISPIE
Claims Department
1-800-776-4737
Fax: 1-877-213-7258

Form Z611 TX (06/11) - TX

3

ALLDATA
Online Home | Account | Contact ALLDATA | Log Out | Help

AUTO
AUTO00004

Select Vehicle | New TSBs | Technician's Reference

Component Search:

OK

Conversion Calculator

1992 Dodge Truck Dakota 2WD V6-239 3.9L

Vehicle Level → Technical Service Bulletins → Recalls → Recall 00V106000: Incorrect Gearshift Position

Recall 00V106000: Incorrect Gearshift Position

Light duty pickup trucks equipped with A500 automatic transmission. Inadvertent placement of the shift lever in Reverse can occur when the driver believes that the transmission has been placed in Park.

This can cause the vehicle to roll away with the engine on after the driver has left the vehicle.

Dealers will replace the steel manual valve in the transmission with an aluminum version.

Owner notification began June 5, 2000. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact DaimlerChrysler at 1-800-992-1997. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

JEFFREY'S AUTOMOTIVE
5913 DENTON HIGHWAY
WATAUGA, TX 76148
817-485-7340

Repair Order #0053591

Date Printed : 3/6/12

Page : 1

Center : 1

Customer :
Address :
City : FORT WORTH, TX
Phone 1 : () Ext: HOME
Phone 2 : () Ext: CELL

Vehicle : 1992 DODT DAKOTA
License :
VIN : 2FAFP73W71
Engine : Trans :
Mileage : 97059

Parts				Labor			
Quan	Part Number	Description	Price	Op Tech	Description	Time	Charge
1.00	650334	CONVERTER	Decline	DIA200 SZ	ONBOARD DIAGNOSTICS EMISSION FAILURE.		95.00
				SIN001 SZ	SAFETY AND EMISSIONS STATE INSPECTION		Declined
				EXH005 SZ	REMOVE AND REPLACE FAULTY CONVERTER, PIPE, AND FLANGE REPAIR.		Declined
				FUL006 SZ	PREMIUM FUEL MANAGEMENT SERVICE - ENGINE DECARB AND FUEL INJECTION SERVICE; DECARBONIZES COMBUSTION CHAMBER, INTAKE VALVES, EXHAUST VALVES, AND FUEL INJECTORS. SERVICE RECOMMENDED EVERY 30,000 TO 50,000 MILES.		Declined

OK Bad Recommendation OK Bad Recommendation OK Bad Recommendation



I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequence due to the unavailability of parts shipments beyond their control. Not responsible for damage or items left in car in case of fire, theft or any other cause beyond our control.
WARRANTY IS 90 DAYS OR 4000 MILES WHICH EVER OCCURS FIRST, UNLESS SPECIFIED OTHERWISE!
X

Labor :	\$95.00
Parts :	\$0.00
Sublet :	\$0.00
Other Fees :	\$0.00
Supply Chrg	\$0.00
Subtotal :	\$95.00
Sales Tax :	\$0.00
Paid By :	Total : \$95.00
Pay Ref :	Paid : \$0.00
	Due : \$95.00

JEFFREY'S AUTOMOTIVE

5913 DENTON HIGHWAY
WATAUGA, TX 76148
817-485-7340

Repair Order #0053645

Date Printed : 3/7/12

Page : 1

Center : 1

Customer :
Address :
City : FORT WORTH, TX
Phone 1 : Ext : HOME
Phone 2 : Ext : CELL

Vehicle : 1992 DODT DAKOTA

License :

VIN : 2FAFP73W71

Engine :

Trans :

Mileage : 97060

Parts

Labor

Quan	Part Number	Description	Price
1.00		BUSHING	4.00

Op	Tech	Description	Time	Charge
TRA0	TM	REPLACE SHIFTER ROD ONLY TO GO FOWARD		55.00
0	JH	(NOTE)HAS RECALL ON TRANSMISSION COMING OUT OF PARK INTO REV,CUSTOMER WELL TAKE TO DEALER ON RECALL NOTE REPAIRS ON RECALL		Declined

PAID

Date

CK#

OK Bad

Recommendation

OK Bad

Recommendation

OK Bad

Recommendation

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequence due to the unavailability of parts shipments beyond their control. Not responsible for damage or items left in car in case of fire, theft or any other cause beyond our control.

WARRANTY IS 90 DAYS OR 4000 MILES WHICH EVER OCCURS FIRST, UNLESS SPECIFIED OTHERWISE!

X

Labor :	\$55.00
Parts :	\$4.00
Sublet :	\$0.00
Other Fees :	\$0.00
Supply Charg	\$2.95
Subtotal :	\$61.95
Sales Tax :	\$0.57
Paid By :	Total : \$62.52
Pay Ref :	Paid : \$0.00
	Due : \$62.52

**SERVICE KING #10 NORTH
RICHLANDS HILLS**

Workfile ID: a21d1727
Federal ID: 751781281

5900 RUFÉ SNOW, FORT WORTH, TX 76148
Phone: (817) 498-0124
FAX: (817) 281-8377

Preliminary Estimate

Customer: [REDACTED]

Written By: Jerry Long

Insured: [REDACTED]
Type of Loss:
Point of Impact: 06 Rear

Policy #:
Date of Loss:

Claim #:
Days to Repair: 0

Owner:

[REDACTED]
[REDACTED]
FT WORTH, TX [REDACTED]
[REDACTED] Cellular
[REDACTED] Evening

Inspection Location:

SERVICE KING #10 NORTH RICHLANDS
HILLS
5900 RUFÉ SNOW
FORT WORTH, TX 76148
Repair Facility
(817) 498-0124 Business

Insurance Company:

CUSTOMER PAY

VEHICLE

Year: 1992
Make: DODG
Model: DAKOTA 4X2
Color: RED Int:

Body Style: 2D LONG
Engine: 6-3.9L-FI
Production Date:
Condition:

VIN: 1B7FL26X8NS [REDACTED]
License: [REDACTED]
State: TX
Job #:

Mileage In:
Mileage Out:
Vehicle Out:

5 Speed Transmission
AM Radio
Anti-Lock Brakes (2)

Clear Coat Paint
Dual Mirrors
FM Radio

Overdrive
Power Brakes
Stereo

Tinted Glass

Preliminary Estimate

Customer: [REDACTED]

Vehicle: 1992 DODG DAKOTA 4X2 2D LONG 6-3.9L-FI RED

Line	Operation	Description	Qty	Extended Price \$	Labor	Paint
1		REAR BUMPER				
2		O/H rear bumper			1.5	
3	Repl	Face bar chrome from 1/2/89	1	555.00	Incl.	
4		REAR LAMPS				
5	R&I	LT Tail lamp assy w/o chrome from 11/27/87			Incl.	
6		PICK UP BOX				
7	O Repl	LT Outer panel 8 foot bed	1	977.50	10.0	3.2
8		Add for Clear Coat				1.3
9		Add for Inside				1.8
10		Deduct for Rear Bumper R&I			-0.8	
11	R&I	R&I box assy			2.5	
12 #	R&I	CAMPER TOP			1.0	
13 #	Repl	Car Cover - Spray Masking	1	5.00 T	0.2	
14 #	Repl	Hazardous Waste Disposal	1	5.00 X		
15 #	Rpr	Denib and Polish			1.0	
16 #	Repl	Seam Sealer	1	10.00 T		
17 #	Repl	Weld-Thru Primer	1	5.00 T		
18 #	Refrn	Corrosion Protection				0.2
19 #	Subl	Tape Pinstripes	1	45.00 X		
SUBTOTALS				1,602.50	15.4	6.5

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			1,532.50
Body Labor	15.4 hrs @	\$ 44.00 /hr	677.60
Paint Labor	6.5 hrs @	\$ 44.00 /hr	286.00
Paint Supplies	6.5 hrs @	\$ 32.00 /hr	208.00
Miscellaneous			70.00
Subtotal			2,774.10
Sales Tax	\$ 1,760.50 @	8.2500 %	145.24
Grand Total			2,919.34
Deductible			0.00
CUSTOMER PAY			2,919.34
INSURANCE PAY			

NS [REDACTED]

3 1 3 9 8 0

Allen Samuels
 **DODGE / HYUNDAI**
Fort Worth, Texas

INVOICE

7740 N.E. LOOP 820
FORT WORTH, TEXAS 76180
817-284-2184 METRO 589-2433

FT WORTH, TX [REDACTED]
HOME: [REDACTED] BUS:

PAGE 1

SERVICE ADVISOR: 899 TERRY WEBER

SERVICE ADVISOR: 699 TERRI WEBER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	92	DODGE DAKOTA	1B7FL26X8NS		68453/68453	T5669	
DEL DATE	PROD. DATE	WARR EXP.	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN1992			08:28 13FEB02		0.00	CASH	13FEB2002
R.O. OPENED		READY	OPTIONS: ENG:3.9_Liter_MPI				
08:48 13FEB02		13:50 13FEB02					
LINE OPCODE TECH TYPE HOURS			LIST	NET	TOTAL		

A RECALL 871 MANUAL SHIFT CONTROL
CAUSE: A

21871182 AUTOMATIC TRANSMISSION MANUAL VALVE -
SAFETY RECALL 871
823 W

- 1 CBMT8710 GASKET PK-TRANSMISSION
- 1 5010125AA *FLUID AFT-TRANS AFT +3 G
- 1 5010124AA *FLUID AFT-TRANS AFT +3 Q

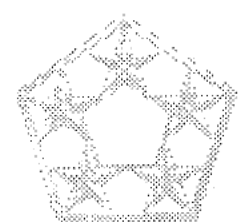
(N/C)
(N/C)
(N/C)
(N/C)

68453 RECALL 871 MANUAL SHIFT CONTROL. PERFORMED RECALL AND REPLACED STEEL MANUAL SHIFT VALVE WITH ALUMINUM VALVE. REPLACED TRANS FILTER AND PAN GASKET. FILLED WITH FLUID AND CHECKED FOR LEAKS. NO LEAKS PRESENT AT THIS TIME. LABOR OPERATION #21871182.....1.2 HRS TK823 WARR

WE APPRECIATE YOUR BUSINESS!!!
OUR GOAL IS TO MAKE YOU
"COMPLETELY SATISFIED".
YOUR COMMENTS WILL HELP
US BE YOUR #1 DEALER.

Proud Member of the

...THANK YOU...



**NOTICE PURSUANT TO SEC. 70.001,
TEXAS PROPERTY CODE**

I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with Sec. 9.503, Texas Business and Commerce Code, if a written order for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, no funds, or because the drawer or maker of the order has no account or the account on which it is drawn has been closed.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Signature of Person Responsible or Agent for Person Responsible

CUSTOMER SIGNATURE

SHOP SUPPLIES; a small charge is included for supplies used on your Vehicle. These items are nuts, bolts, screws, washers, aerosprays, solvents, cleaning cloths, sealers, silicone treatment, etc. A complete list from Coakley is available.

6. All charges for repairs including labor and materials furnished are due and payable simultaneously with the delivery of the within described vehicle or prior to delivery upon the expiration of three (3) days after notice that the repairs have been completed. Notice shall be deemed to



We guarantee your engine
up to 300,000 miles!

Details on back.



Invoice: 35821 01/04/2012 12:29:35 R

CUSTOMER INFORMATION	VEHICLE INFORMATION	SERVICE CENTER INFORMATION
[REDACTED] FORT WORTH, TX [REDACTED]	VIN: 1B7FL26X8NS [REDACTED] 1992 DODGE TRUCKS DAKOTA 6 CYL 3.9L 239 FI ([X]) TX [REDACTED] LAST VISIT MILEAGE: 0 CURRENT MILEAGE: 96,892	VALVOLINE INSTANT OIL CHANGE DQ0005-Beach Street MANAGER: Carlos Trigueros 5330 N. Beach Street Haltom, TX 76137 817-849-8178

MAINTENANCE CHECKS		SERVICES PERFORMED			
Lubrication Points	Not Checked	ITEM DESCRIPTION	QTY	UNIT	AMOUNT(\$)
Oil Drain Plug & Gasket	Not Checked	Emission Inspection			39.75
Brake Fluid Level	Not Checked	Emission and Safety Sticker	1.00	EA	
Power Steering Fluid Level	Not Checked				
Battery	Not Checked				
Windshield Wash Fluid Level	Not Checked				
Coolant Reservoir Level	Not Checked				
Tire Pressure	Not Checked				
Transmission Fluid Level	Not Checked				

YOUR SERVICE TEAM: CSR: Dustin TOPSIDE: Dustin BOTTOMSIDE: Dustin

NEXT VISIT RECOMMENDATIONS	
Tire Rotation Oil Change Brakes Automatic Transmission 3 Mo. Fuel Treatment	
COMMENTS	

Subtotal	39.75
Discount (SI10)	0.00
Amt After Discount	39.75
Tax	0.00
Total	39.75
Visa (*6569)	39.75
Change Due	0.00

Sign(x) _____
(*6569)
Cardholder agrees to pay to issuer total charges per the agreement between the cardholder and issuer.

A CHANCE TO WIN
\$500
CALL 1-877-208-1171
AND TELL US ABOUT YOUR VISIT
CURRENT SWEEPSTAKES
EXPIRES 02/06/2012

SAVE \$10 OFF an oil change on another vehicle when you bring this original invoice back within 30 days. Code N2CAR
Cannot be combined with any other oil change discounts.

Entry Code:0042 3041 7000 5821 0

Thank you for your business
www.vioc.com

INV-1: 1.3.5







PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL™



7011 2000 0002 6371 7942

Fort Worth, TX

RETURN RECEIPT
REQUESTED

W48226



Do Not Bend

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defect Investigation, NVS-a
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382
Attn: Vehicle Owner Questionnaire And
Supporting Documents Enclosed

Do Not