

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>          To Report Vehicle Safety Defects          1-888-DASH-2-DOT          (1-888-327-4236)          INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received <b>APR - 2 2012</b> 08-MAR-2012	Repository <input type="checkbox"/> Reference No. 10450728
<b>OWNER INFORMATION (Type or Print)</b>			
Name	[REDACTED]		Daytime Telephone Number
Address	[REDACTED]		E-mail Address
City	State	Zip Code	Evening Telephone Number
BEL ALTON	MD	[REDACTED]	[REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
WMWRH33566T [REDACTED]		MINI	COOPER
Model Year		2006	
Date Purchased	Dealer's Name and Telephone Number		Engine:
07/16/2011	MINI OF STERLING 571-434-1944		No: Cylinders
Original Owner	Dealer's City	State	Zip Code
<input type="checkbox"/>	STERLING	VA	20166
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
AUTO	<input checked="" type="checkbox"/> Cruise Control		YES
Incident Date(s)		23-FEB-2012	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 100000 POWER TRAIN		Failure Mileage	Failure Speed
		84000	45
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code	Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Reported to Police		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2006 MINI COOPER. THE CONTACT STATED THAT THE TRANSMISSION WOULD SLIP IN AND OUT OF GEAR. THE CONTACT TRIED TO ACCELERATE AND THE ENGINE RPM'S INCREASED EXCESSIVELY, BUT THE VEHICLE WOULD NOT RESPOND. THE CONTACT'S MECHANIC ORIGINALLY ASSUMED THE PROBLEM WAS THE TRANSMISSION CONTROL SWITCH BUT AFTER SOON DISCOVERED THAT THE TRANSMISSION CONTROL SWITCH WAS NOT THE ISSUE. THE MECHANIC ADVISED HAVING THE ENTIRE TRANSMISSION REPLACED. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT AVAILABLE. THE FAILURE AND THE CURRENT MILEAGES WERE 84,000. <b>ALSO LOST CONTROL OF PADDLE SHIFTER AND TRANSMISSION WOULD NOT DOWNSHIFT. ONCE CAR IS TURNED OFF AND RESTARTED AUTO TRANSMISSION WILL SHIFT UP &amp; DOWN IN ALL GEAR'S, UNTIL IS STARTS IT'S SLIPPING OUT OF GEAR.</b>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			