

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Date Received APR 19 2012	Repository ☐ Reference No. 10450648
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
Name [REDACTED] Address [REDACTED] City FORT PLAIN State NY Zip Code [REDACTED]				Evening Telephone Number [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMZU72E14L [REDACTED]		Make FORD	Model EXPLORER	Model Year 2004	
Date Purchased 1-20-2006	Dealer's Name and Telephone Number Fuccillo Ford (518) 993-5555		Engine: No: Cylinders 6	Fuel Type: GAS	
Original Owner ☒	Dealer's City Nelliston	State N.Y.	Zip Code 13410		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain 4.0 V6 4X4 auto	Multiple Failure:	Incident Date(s) 07-MAR-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN			Failure Mileage 153435	Failure Speed 30mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 FORD EXPLORER. THE CONTACT STATED THAT THE TRANSMISSION FAILED WITHOUT WARNING. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND WAS TOLD THAT THE TRANSMISSION OVERHEATED, THE FIFTH GEAR FAILED AND THE HOUSING ROD WAS FRACTURED. THE DEALER ALSO STATED THAT THE FAILURE WAS COMMON IN THE PARTICULAR YEAR, MAKE AND MODEL VEHICLE. THE FAILURE AND THE CURRENT MILEAGE WAS 153,435.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



Fuccillo Ford of Nelliston, Inc.

Dba. Fuccillo Autoplex

6500 State Hwy 5 • Nelliston, NY 13410
Phone: 518-993-5555 Fax: 518-993-9906

CUSTOMER NO. 16770	ADVISOR NICHOLOUS	TAG NO. 3025	INVOICE DATE 03/07/12	INVOICE NO. FOCS56265
[REDACTED] FORT PLAIN, NY	LABOR RATE 89.00	LICENSE NO.	MILEAGE 153,435	COLOR REDFIRE/
	YEAR/MAKE/MODEL 04/FORD TRUCK/EXPLORER/4DR 4WD XLS			DELIVERY DATE 01/20/06
	VEHICLE I.D. NO. 1FMZU72E14U			DELIVERY MILES 67
	F.T.E. NO.			SELLING DEALER NO.
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 03/07/12	

MO: 153435

LABOR & PARTS
1 30FOZ01 AUTO TRANS CONCERN TECH(S): 03017 89.00
CUSTOMER STATES TRANS SLIPS, AND O/D LIGHT IS ON, AFTER HAVING
WORK DONE AT ANOTHER SHOP. WOULD LIKE TO SPEND 1 HR TO START
PERFORMED DIAGNOSTICS, FOUND CODES IN SYSTEM FOR OVER TEMP
CONDITION, GEAR FIVE INCORRECT RATIO, PRESSURE CONTROL
SOLENOID MALFUNCTION, RECOMMEND REPLACING TRANSMISSION
WITH AMOUNT OF MILES

JOB # 1 TOTAL LABOR & PARTS 89.00

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *

TOTAL LABOR.... 89.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 7.12

TOTAL INVOICE \$ 96.12

THE FUCCILLO FORD SERVICE TEAM WOULD LIKE TO TAKE THIS
OPPORTUNITY TO THANK YOU FOR YOUR BUSINESS
IF YOU RECEIVE A SURVEY IN THE MAIL AND FOR ANY
REASON YOU ARE UNABLE TO ANSWER ALL QUESTIONS
*****COMPLETELY SATISFIED*****PLEASE CONTACT STEVE DIBBLEE
@ 993-5555 EXT 290

CUSTOMER SIGNATURE

N.Y.S. Repair Shop # 7097101

DISCLAIMER OF WARRANTIES

THE SELLER HEREBY EXPRESSLY DIS-
CLAIMS ALL WARRANTIES EITHER EXPRESS
OR IMPLIED, INCLUDING ANY IMPLIED WAR-
RANTY OF MERCHANTABILITY OR FITNESS
FOR A PARTICULAR PURPOSE, AND SELLER
NEITHER ASSUMES NOR AUTHORIZES ANY
OTHER PERSON TO ASSUME FOR IT ANY
LIABILITY IN CONNECTION WITH THE SALE
OF SAID PRODUCTS.

LIMITED EXPRESS WARRANTY

Labor and parts are warranted for 90
days or 4000 miles whichever occurs
first. The dealer hereby limits any
implied warranties of merchantability
and fitness to the same period.

ALL PARTS INSTALLED ARE NEW
UNLESS OTHERWISE SPECIFIED.

THANK YOU!

*Re manufactured Trans
2,662.67
plus \$70 +/-
@ - \$90/hr labor
Before Tx's*

[END OF INVOICE] 02:06pm

CUSTOMER COPY