



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

05-MAR-2012
APR 09 2012

Reference No.
10450317

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

Evening Telephone Number

City LAINGSBURG

State MI

Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
DODGE

Model
INTREPID

Model Year
2004

Date Purchased

Dealer's Name and Telephone Number
ERIC

Engine:

Fuel Type:

Original Owner

Dealer's City
BATTLE CREEK

State MI

Zip Code

No: Cylinders 6

UNlead Reg.

Transmission Type
AUTO

Antilock Brakes

Powertrain

2.7

Multiple Failure: YES
Could NOT drive
MANY OF WEEKS

Incident Date(s)
13-FEB-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

LINES TO CALIPERS, ROTORS, MASTER CYL., & CALIPERS
POWER BOOSTER, BRAKE

Failure Mileage
127000

Failure Speed
55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 DODGE INTREPID. THE CONTACT STATED THAT WHILE DRIVING 55 MPH, THE FRONT BRAKES SEIZED. THE VEHICLE WAS MANEUVERED TO THE SHOULDER AND ALLOWED TO COOL. THE BRAKES RELEASED AND FUNCTIONED AS NORMAL AFTER COOLING. THE FAILURE RECURRED ON AN INTERMITTENT BASIS. THE CONTACT REPLACED THE MASTER CYLINDER, BOTH FRONT ROTORS, BOTH FRONT BRAKE HOSES, AND BOTH FRONT CALIPERS. THE CONTACT ALSO ALLOWED THE BRAKE LINES TO BLEED THROUGH, BUT THE FAILURE CONTINUED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 127,000. THE VIN WAS NOT AVAILABLE.

REPLACED ALL PARTS LISTED ABOVE + A POWER BOOSTER BECAUSE OF CONTINUOUS PRESSURE ON BRAKES. IT RAN AND THE ROTORS, & CALIPERS. & BRAKE HOSES. REPAIR BILL \$90.89 + TAX

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BECAUSE OF FAILURE OF THE POWER BOOSTER WHICH WAS TOTALLY RUSTED ON THE INSIDE CAUSING MASTER CYL. TO MALFUNCTION WHICH IN TURN WROPE THE ROTORS & DESTROYED THE CALIPERS & BRAKE LINE HOSES. THE CAR WAS NOT SAFE TO DRIVE, INTERNET SHOWED PEOPLE WITH SAME PROBLEM ON THE 04 DODGE INTREPID

Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owners Question Department of Transportation
National Highway Traffic Safety Administration

safercar.gov