

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: ps mini
Date: Wednesday, March 14, 2012 1:45:09 PM
Attachments: [\[Untitled\].pdf](#)

eq-10450260-7487

Report Vehicle Safety Defects!

www.safercar.gov

-----Original Message-----

From: OfficePrint-mfp [<mailto:OfficePrint-mfp@hp.com>]
Sent: Wednesday, March 14, 2012 11:08 AM
To: DataQuality, DataQuality (NHTSA)
Subject: ps mini

Please open the attached document. This document was digitally sent to you using an HP Digital Sending device.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05-MAR-2012

Repository Reference No.
10450260**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City BOISE

State ID

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WMWRE33445 [REDACTED]

Make

MINI

Model

COOPER

Model Year

2005

Date Purchased

MAY 27-2007

Dealer's Name and Telephone Number

WEST COAST CAR

M/A OUT OF BUSINESS

Engine:

No. Cylinders

4

Fuel Type:

GAS

Original Owner

Dealer's City

BOISE

State

ID

Zip Code

83704

Transmission Type

AT

 Antilock Brakes Cruise Control

Powertrain

FWD

Multiple Failure:

Incident Date(s)

02-MAR-2012

FAILED COMPONENT(S)/ PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Failure Mileage

53000

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

 Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 MINI COOPER. THE CONTACT STATED THAT THE STEERING WHEEL BECAME EXTREMELY DIFFICULT TO TURN WHILE DRIVING 35 MPH. THE VEHICLE WAS NOT TAKEN TO THE DEALER NOR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE AND THE CURRENT MILEAGE WAS 53,000.

DID contact dealer in Portland OR. no recall or warn. on power steering. This is a major job & part replacement and a very High Failure Rate. Class action suits against BMW over it.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.