


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Form Approved: O.M.B. No. 2127-0608

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>FOR AGENCY USE ONLY 100148</p> <p>DATE RECEIVED MAR 30 2012</p> <p>02-MAR-2012</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10450052</p>
<p align="center">Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>				
<p align="center">OWNER INFORMATION (Type or Print)</p>				
Name			Daytime Telephone Number	E-mail Address
Address			Evening Telephone Number	
City	State	Zip Code		
PIEDMONT	SC			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>				
<p align="center">VEHICLE INFORMATION</p>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
WMWZP3C58CT		BMW	MINI COOPER	2012
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
2-28-2012	Century m/w		No: Cylinders	Reg
Original Owner	Dealer's City	State	Zip Code	
<input checked="" type="checkbox"/>	Greenville	SC	29607	
Transmission Type	<input checked="" type="checkbox"/> Antlock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
Auto	<input checked="" type="checkbox"/> Cruise Control			28-FEB-2012
<p align="center">FAILED COMPONENT(S)/PART(S) INFORMATION</p>				
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING			Failure Mileage	Failure Speed
			22	
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	<input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code			Tire Failure Type:	
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<p align="center">APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>				
<p>TL* THE CONTACT OWNS A 2012 MINI COOPER S. THE CONTACT STATED THAT THE TURBO CHARGER WAS NOT PROPERLY SHIELDED AND THE HOOD DID NOT HAVE ANY INSULATION. AS A RESULT, THE HOOD WOULD BECOME EXTREMELY HOT. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO REFERRED THE CONTACT TO THE DEALER. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 22. Dealer has provided additional heat shield. However, shield does NOT completely correct this problem.</p>				
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>				
<p>The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>				

SUMMARY COURT
8150 AUGUSTA RD
PIEDMONT, SC 29673

FAX (864) 277-8345

facsimile transmittal

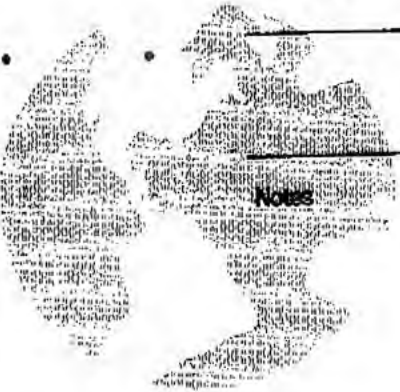
To: NHTSA/Office of Defects Inv. Fax: 202-366-1767

From: [REDACTED] Date: 3/13/12

Re: 10450052 Pages: 2

CC:

Urgent For Review Please Comment X Please Recycle



From: Wells, Cynthia_CTR (NHTSA)
To: Fogle, Brenda_CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10450052
Date: Tuesday, March 13, 2012 1:32:35 PM

Report Vehicle Safety Defects!



www.safercar.gov

From: EVOQ (NHTSA)
Sent: Tuesday, March 13, 2012 12:42 PM
To: Wells, Cynthia_CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10450052
From: [REDACTED]
Sent: Tuesday, March 13, 2012 11:47 AM
To: EVOQ (NHTSA)
Subject: RE: NHTSA: Follow up to ODI Complaint: 10450052

I do not have a second page with an address. I have included the following information. Date of Purchase: 2-28-2012; Dealer's Name: Century Mini, Greenville, SC 864-234-6437; 4 cys, Regular fuel; auto trans. The dealer has provided a small heat shield (at no cost). However, this does not completely correct the problem. Someone needs to look at one of these cars with a turbo-charger and see the danger.

From: EVOQ@dot.gov [<mailto:EVOQ@dot.gov>]
Sent: Tuesday, March 13, 2012 11:08 AM
To: [REDACTED]
Subject: FW: NHTSA: Follow up to ODI Complaint: 10450052

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

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