 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p><b>DOT Auto Safety Hotline</b></p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>APR 21 02-MAR-2012</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10450033</p>			
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	JASPER	State	IN	Zip Code	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
3B6MC3662YM		DODGE	RAM 3500	2000	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
APR 8-2000	WASHINGTON		No: Cylinders:	Diesel	
Original Owner	Dealer's City	State	Zip Code		
<input checked="" type="checkbox"/>	WASHINGTON	IN			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
AUTOMATIC	<input type="checkbox"/> Cruise Control		ANT LOCK BRAKE VACUUM BOOSTER	02-MAR-2010	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
Vehicle Component Code: 162000 STRUCTURE: BODY			Failure Mileage	Failure Speed	
DASH			80000	0	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
Tire Make:	Tire Model (Name or Number)	Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: DASH			
Tire Component Code	Tire Failure Type:				
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police	
				N	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2000 DODGE RAM 3500. THE CONTACT STATED THAT THE DASHBOARD WAS SEVERELY CRACKED AND FRACTURED. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 80,000. THE VIN WAS UNAVAILABLE.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DASH IS IN SPLINTERED PATTERN FROM AGING CAUSED BY SUNLIGHT. MY OLD 1986 3500 GAS TRUCK HAS NOT DONE THIS. I AM CONCERNED THAT AN IMPACT COULD SEND SMALL JAGGED PCS. FLYING CAUSING INJURY. INFERIOR PLASTIC CAUSED DEALER STATED NO RECALL ISSUED HAD REPLACED DASHES OF OTHER RAMS PREVIOUSLY. CALLED CHRYSLER NO RECAL HAD REPLACED DASHES ON VARIOUS MODELS NOTHING OFFERED TO TAKE CARE OF THIS ISSUE CURRENTLY

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300

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IF MAILED  
IN THE  
UNITED STATES

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FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382





Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit: [www.safercar.gov](http://www.safercar.gov)

or call: Vehicle Safety Hotline 888-327-4236

Vehicle Owners' Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration