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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

February 13, 2012

Toyota Motor Sales U.S.A., Inc.
19001 S. Western Avenue
Torrance, CA 90501
ATTN: Nekii Montgomery

Re:

[REDACTED]
Date of Loss: 12/26/2011
2007 Toyota Camry
VIN: JTNBE46KX73 [REDACTED]

Dear Ms. Montgomery:

I have your letter of January 31, 2012.

Since writing Toyota on January 26, 2012, I have also written the Connecticut Attorney General (attached) and had my client write the Consumer Product Safety Commission.

Perhaps the most significant development, however, is the story that appeared in the New York Times on February 11, 2012 (attached).

The National Highway Safety Administration's federal safety regulators "are investigating reports of fires in the driver's side doors of 2007 Toyota Camry sedans..." which investigation "...could affect as many as 830,000 vehicles."

The New York Times story speaks of six (6) Toyota car door fires. My client, [REDACTED] was provided the list of eerily similar car fires involving the 2007 Toyota Camry right after her car burst into flames on December 26, 2011. The listing came from her insurance agent at Allstate.

Toyota has not recalled these vehicles. The damages inherent in them are palpable and obvious. Is Toyota waiting for a fatality?

I am looking for/demanding from Toyota (you), the following:

The report of the investigation of my client's vehicle done by Toyota (or for Toyota) after her vehicle was towed to Lynch Toyota in Manchester;

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022212
PLW

Toyota Motor Sales U.S.A., Inc.

February 13, 2012

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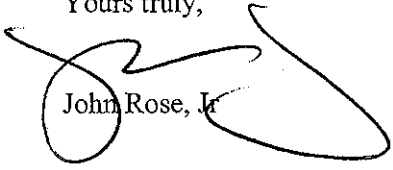
- b. Evidence of what the New York Times story describes as Toyota's cooperating with the National Highway Safety Administration (I have had my client report to the federal investigators what is **at least** the seventh example of a fire in the driver's side door of a 2007 Toyota Camry);
- c. A recall of her vehicle and provision to her of another (and safe) motor vehicle at Toyota's expense at least until the resolution of the federal investigation.

It is way past time for "hiding the ball" tricks by Toyota. Innocent lives are at stake here – jeopardized by what Toyota knows or ought to know are violations of product safety laws, rules and regulations.

We will press for a complete resolution of our client's claim, including advising every appropriate agent or agency concerned with protecting consumers of this frightful failing of Toyota's product.

I have copied the National Highway Safety Administration and Connecticut's Attorney General with this letter. A copy has also been sent to the General Manager of Lynch Toyota.

Yours truly,


John Rose, Jr.

JR/csn

Encl.

cc:


Consumer Product Safety Commission
Bonnie Holt, General Manager, Lynch Toyota
National Highway Traffic Safety Administration
George Jepson, Attorney General, State of Connecticut



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February 1, 2012

The Honorable George C. Jepson
Attorney General
State of Connecticut
55 Elm Street
Hartford, CT 06106

Re:

[REDACTED]
2007 Toyota Camry XLE/Car Fire
NOTICE OF PRODUCT LIABILITY CLAIM

Dear Mr. Jepson:

I have been approached by [REDACTED] of Hartford to represent her in connection with a fire that occurred spontaneously in her 2007 Toyota Camry XLE.

On December 26, 2011, she was driving the vehicle on Broad Street in Hartford. Her husband, her seven-year old son and one other person were passengers in the vehicle. Smoke began to emanate from the left front drivers-side door; then flames burst from the door. She was able to pull over to the side of the road; her husband took a cloth from the car's trunk and tried to extinguish the flames, suffering a small burn. The Hartford Fire Department was called and responded.

The Toyota Camry was purchased new from Lynch Toyota in Manchester. The General Manager there is Bonnie Holt. The Toyota Camry was towed to Lynch and is, as of this date, still being repaired – at a cost of in excess of \$3,000.

[REDACTED] is a social worker. She needs the vehicle in her work, including transporting clients. She has had a rental for 30-plus days. Her vehicle has not been returned to her as of today. Lynch Toyota has proposed to take back the rental even though it has not returned her vehicle.

Allstate Insurance is the carrier for the 2007 Toyota XLE vehicle. [REDACTED]
[REDACTED] agent provided her and me with the attached information concerning fires in 2007 Toyota XLE models. Several of them are eerily similar

Also find attached the Hartford Fire Department report.

The Honorable George C. Jepson
February 1, 2012
Page 2

I understand that Toyota Motors inspected the vehicle at Lynch. I have not seen that report.

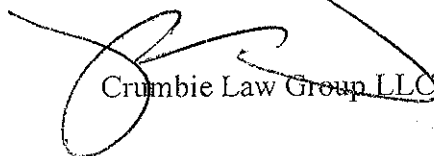
Further, I have asked Bonnie Holt, General Manager at Lynch Toyota to retain all the parts, materials, repair records, notes, emails and other written or tangible materials or documents concerning the vehicle, its diagnosis and repairs. I am copying her on this letter.

I do not have to tell you about the recent Toyota motor cars issues. As of this time, my only (telephonic) communication from the company has been less than helpful.

My letters to Toyota and Lynch are attached.

This is to provide your office notice of a Products Liability Claim, and to request that the Attorney General assist in whatever way you deem appropriate to ensure [REDACTED] and other similarly situated motorists receive the protection of the law.

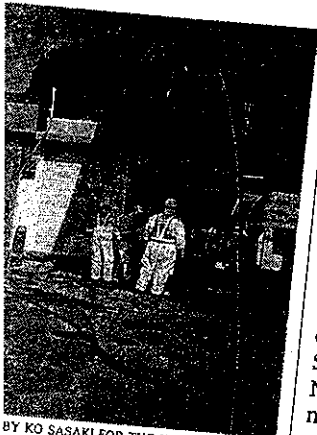
Yours truly,



Crumbie Law Group LLC

Encl.

cc: Commissioner Department of Consumer Protection w/attachments
Bonnie Holt/Lynch Toyota
Toyota Motor Cars



BY KO SASAKI FOR THE NEW YORK TIMES

rehabilitate the more than
e work has been happaz-
to clean up radiation.

inated yards and fields.
critics, meanwhile, have
that local companies and
nents could perform the
work for much less
while creating local jobs.
itate villagers have en-
e help of university ex-
take matters into their
ds. Their experiments,
suggest that decontami-
ist start on the forested
that cover three-quar-
te's land area.
f they clean up our
radiation will sweep
the mountains again.

ONLINE: MOST POPULAR

Following are the most popular business news articles on
NYTimes.com from Feb. 3 through 9:

1. Sheryl Sandberg of Facebook, Staying on Message
2. Mortgage Tornado Warning, Unheeded
3. States Negotiate \$26 Billion Agreement for Homeowners
4. Mortgage Plan Gives Billions to Homeowners, but With Some Exceptions
5. January Jobs Report Reflects Hope a Recovery Is Blooming
6. Common Sense: At 102%, His Tax Rate Takes the Cake
7. Trench Coats, Vacuum-Seal Bags and Other Ways to Avoid Airline Fees
8. Mark Zuckerberg Remains the Undisputed Boss at Facebook
9. Super Bowl Commercials, From Charming to Smarmy
10. Mortgage Relief Plan Is Closer to Winning Support of California

And here are the most popular blog posts.

1. Disruptions: Facebook Users Ask, 'Where's Our Cut?' (Bits)
2. Facebook Graffiti Artist Could be Worth \$500 Million (Bits)
3. Amazon Has Tried Everything to Make Shopping Easier. Except This. (Bits)
4. Wow. But Is the Number Real? (Economix)
5. Things That Were Once Amazing (Pogue's Posts)

NEW YORK TIMES PAGE B2
BUSINESS BRIEFING 2/11/2012

AUTOMOBILES

U.S. Auto Agency Investigates Fires in Toyota Doors

Federal safety regulators are investigating reports of fires in the driver's side doors of 2007 Toyota Camry sedans and RAV4 crossover S.U.V.'s. The investigation could affect as many as 830,000 vehicles, the National Highway Traffic Safety Administration said Friday in documents posted on its site. The vehicles have not been recalled. The fires appear to start in the power window switch on the door. Six fires have been reported to the agency, but the agency has no reports of anyone being hurt. The agency said it started the investigation on Monday. Toyota said in a statement that it was cooperating with the agency in the investigation. Most of the six fires were minor with damage limited to the doors, but a Camry was destroyed in one case, according to complaints filed with the safety administration.

(AP)

TECHNOLOGY

Sales of Video Games and Accessories Fell in January

Retail sales of video game hardware, software and accessories in the United States fell 34 percent in January, to \$751 million, compared with a year earlier because of a lack of new games, the market researcher NPD Group said Friday. An NPD analyst, Liam Callahan, said the dearth of new games most likely resulted in fewer people going to stores and buying other recent releases on impulse. "Shoppers were not drawn to stores due to new launch activity," he said. Mr. Callahan said sales of games released before the holidays were down 21 percent in January compared with a year earlier.



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National Highway Traffic Safety Administration
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Washington, DC 20590

