



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

APR 19 2012

28-FEB-2012

Repository ☐

Reference No.
10449574

OWNER INFORMATION (Type or Print)

Name

Address

City

BIRMINGHAM

State

AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4F2YU09102K

Make

MAZDA

Model

TRIBUTE

Model Year

2002

Date Purchased

Aug 2011

Dealer's Name and Telephone Number

Roebuck & Heia Centerpoint pkwy

Engine:

No: Cylinders

Fuel Type:

Reg Unleaded

Original Owner

Dealer's City

BHAM

State

AL

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Brakes, door

Incident Date(s)

22-FEB-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 162000 STRUCTURE: BODY

Brakes gone, left door damaged due to
Brakes Being gone Recall has been sent Also Right Front door locked

Failure Mileage

150000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE And will not open -

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABCQ36)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Passenger Front Right Door

Tire Component Code

Tire Failure Type:

won't unlock or open

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 MAZDA TRIBUTE. THE CONTACT STATED THAT THE FRONT PASSENGER DOOR MALFUNCTIONED AND AS A RESULT, SHE UNABLE TO UNLOCKED OR OPEN THE DOOR. THE VEHICLE WAS NOT TAKEN TO THE DEALER AND THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 150,000 AND THE CURRENT MILEAGE WAS 152,000. ALSO all Brakes fluid leaked out causing vehicle to have no Brakes which caused vehicle to slide into pole and damage left Front Door, I do Believe this Vehicle was sold to me as one that was under water I Bought Vehicle in Aug 2011 for \$17,000 Cash and I can't even drive the Vehicle! The electrical system is messed up?

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Bought Vehicle in Aug 2011, Jan 2012 all Brake fluid Leaked out Causing Vehicle to Slide off Road and dented left front door, then in Feb. 2012 the ~~the~~ Right Front Door Locked and will not open. I have no Brakes. Bought Vehicle in Aug 2011 For \$ 7,000 Cash and Can not even drive the Vehicle I do think this Vehicle was under water and was sold to me under false pretence. Contacted Mazda about the Brakes told me there was a Recall on this Vehicle But had not come to a decision about how to fix it. This is very Upsetting I have ATTACH ADDITIONAL SHEETS IF NECESSARY a father with Cancer and I ~~pleased~~ my Vehicle repaired it is not drivable At this point! Any help would be greatly appreciated. The Brakes go all the way to the floor and if any rain is on the ground vehicle will not stop. Slides out of control.

U.S. Department
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National Highway
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Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

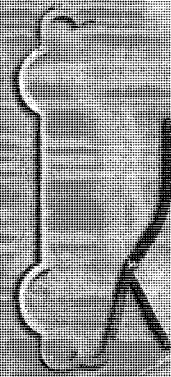
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?



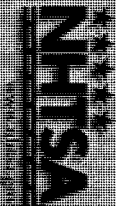
If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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