

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received MAR 16 2012 27-FEB-2012	Repository ☐ Reference No. 10449420
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
HOLTVILLE	CA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
3D7K528A386		DODGE	RAM 2500
Date Purchased	Dealer's Name and Telephone Number		Model Year
2/9/2008	JOHN HINE DODGE 619 297 4251		2005 2008
Original Owner	Dealer's City	State	Fuel Type:
☒	SAN DIEGO	CA	DIESEL
Transmission Type	☒ Antilock Brakes	Powertrain	Incident Date(s)
C-SPEED AUTOMATIC	☒ Cruise Control	Multiple Failure:	2/24/2012 01-OCT-2011
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 010000 STEERING		Failure Mileage	Failure Speed
BALL JOINT STUD BROKE ON LEFT FRONT TIE ROD END		147000	25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No		
Reported to Police		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2005 DODGE RAM 2500. THE CONTACT STATED THAT AFTER HAVING REPAIRS PERFORMED ON THE VEHICLE UNDER NHTSA CAMPAIGN ID NUMBER: 11V350000 (STEERING:LINKAGES:TIE ROD ASSEMBLY), THE STEERING SEIZED WITHOUT WARNING WHILE DRIVING APPROXIMATELY 25 MPH. THE CONTACT NOTICED THAT ONE WHEEL WAS WOBBLING. THE VEHICLE WAS COASTED TO THE SIDE OF THE ROAD AND THEN TOWED TO THE NEAREST MECHANIC. AFTER DIAGNOSIS, THEY ADVISED HIM THAT THE TIE ROD ASSEMBLY NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED FOR THE TIE ROD ASSEMBLY. THE MANUFACTURER WAS CONTACTED AND THEY OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS APPROXIMATELY 147,000. THE VIN WAS UNAVAILABLE. REPAIRS MADE COST \$333.73			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS VEHICLE WAS INSPECTED PER RECALL H46 STEERING LINKAGE BY FISHER DODGE
YUMA, AZ TELEPHONE #928 344 2650 ON SEPT. 1, 2009.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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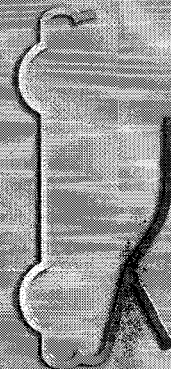
WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov