



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

May 8, 2012

[REDACTED]
Salt Lake City, UT [REDACTED]

NVS-216 nlm
Ref. No. 10448710

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 1999 BMW K1200LT motorcycle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicated that the power train final drive failed in your MY 1999 BMW K1200LT motorcycle on four separate occasions because a defective bearing seal allowed gear lube oil to leak out. You would like BMW to design a better quality bearing, recall BMW K1200LT motorcycles, and reimburse owners for the cost of previous repairs of final drive bearings.

On January 20, 2012, ODI opened defect petition (DP12-001, opening resume enclosed) requesting an investigation into problems associated with final drive bearing failures in MY 1998 through MY 2009 BMW K1200LT motorcycles. ODI is evaluating the petition and all other available information; however no determinations to grant this petition have been reached at this time. For your information, the investigation and recall process can be found on our web site at www.nhtsa.gov.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained from our web site.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

