

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

**Subject:** FW: Request for status of IVOQ submitted 2/14/2012 -- 10447941  
**Date:** Wednesday, April 11, 2012 8:29:43 AM  
**Attachments:** [How to UNZIP.html](#)  
[SecureZIP Attachments.zip](#)

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CL-10447941-5476

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**Sent:** Wednesday, April 11, 2012 8:27 AM

**Subject:** RE: Request for status of IVOQ submitted 2/14/2012 -- 10447941

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**Sent:** Tuesday, April 10, 2012 7:54 PM

**Subject:** FW: Request for status of IVOQ submitted 2/14/2012 -- 10447941

FYI: An Engineering Analysis – EA11-001 (Parent Pursuit PE10-010)– was opened in January involving 1999-2003 Chevy Silverados, among other GM products. The problem description reads, “Brake line corrosion allegedly can result in rupture during brake application, resulting in sudden reduction of brake effectiveness.”

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**From:** [REDACTED]  
**Sent:** Tuesday, April 10, 2012 2:56 PM  
**To:** donotreplyodi (VOLPE)  
**Subject:** RE: Acknowledgement from NHTSA/ODI of your safety complaint

Good Day: What is the status of my safety complaint?

Thanks;

[REDACTED]  
[REDACTED]  
[REDACTED]  
Jamison, Pa  
P: [REDACTED]  
F: [REDACTED]  
E: [REDACTED]

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**From:** US DOT NHTSA [<mailto:donotreplyodi@dot.gov>]  
**Sent:** Tuesday, February 14, 2012 2:36 PM  
**To:** [REDACTED]  
**Subject:** Acknowledgement from NHTSA/ODI of your safety complaint

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: [10447941](#)

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 8 00AM to 10:00PM Monday-Friday  
TTY: 1-888-424-9153  
Have your ODI Number available.  
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>  
Indicate your ODI Number in the contact form.

Thank you,

Office of Defects Investigation (ODI)  
National Highway Traffic Safety Administration (NHTSA)  
U.S. Department of Transportation (DOT)

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**Did you know you can receive real-time information about safety recalls? There are two options:**

Recall notification via email: <http://www-odi.nhtsa.dot.gov/subscriptions/index.cfm?refurl=email>

Recall notification via RSS: <http://www-odi.nhtsa.dot.gov/rss/index.cfm?refurl=email>

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) website or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

If you have questions regarding these emails, please go to our [Contact](#) Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.

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No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 2012.0.1913 / Virus Database: 2112/4811 - Release Date: 02/15/12