 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received <b>MAR 7 2012</b> 14-FEB-2012</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10447912</p>			
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
SCRANTON	PA				
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
		DAEWOO	LEGANZA	2000	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
7-11-2011	AUTO. COM (Now) RCTMS 570-471-814		Bad	87	
Original Owner	Dealer's City	State	No: Cylinders	Leaking oil unladen	
<input type="checkbox"/>			4		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
Automatic	<input type="checkbox"/> Cruise Control				9-14-2011 01-OCT-2011 DOT 29,12 - OCT. 4, 2011
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
Vehicle Component Code: 162000 STRUCTURE: BODY		Failure Mileage		Failure Speed	
No Right sub frame - Frame badly rusted OUT of alignment.		193000			
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code	Tire Failure Type:				
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2000 DAEWOO LEGANZA. THE CONTACT STATED THAT THE FRONT END OF THE VEHICLE WAS COVERED WITH SEVERE RUST. THE DEALER TOLD THE CONTACT THAT THE VEHICLE WAS NO LONGER SAFE TO DRIVE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 193,000 AND THE CURRENT MILEAGE WAS 196,000. THE VIN WAS UNAVAILABLE.</p>					
VIN # KLAVA6924YB					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

When I bought The Brewer - The Dealer name was Rems Auto Sales 4729 Binney Ave. Mossie, Pa. Now the dealership name is Auto-Com 570-491-3684. I was without my car for weeks at a time, and nothing got fixed. Mike's Tires Scranton, Pa. 570-343-3610 had this car for stretches of weeks - he did not do anything. Sandone Tire 730 Wyoming Ave. Scranton, Pa. 18509 - Mr. Bob Quinn - 570-346-2684 - told me to junk the car.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

**National Highway Traffic Safety Administration**

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

2-472

1.121.00060000746-001

KLAVAB924YE

2000

DAEWOO

SDN

0

SEAT CAP

PRIOR TITLE STATE

8/23/11

089660

0

7/10/01

8/23/11

UNLADEN WEIGHT

GVWR

GVWR

TITLE BRANDS

ODOMETER STATUS

0 = ACTUAL MILEAGE  
 1 = MILEAGE EXCEEDS THE MECHANICAL LIMITS  
 2 = NOT THE ACTUAL MILEAGE  
 3 = NOT THE ACTUAL MILEAGE-ODOMETER TAMPERING VERIFIED  
 4 = EXEMPT FROM ODOMETER DISCLOSURE

TITLE BRANDS

A = ANTIQUE VEHICLE  
 C = CLASSIC VEHICLE  
 D = COLLECTIBLE VEHICLE  
 F = OUT OF COUNTRY  
 G = ORIGINAL V. MFGD. FOR NON-U.S. DISTRIBUTION  
 H = AGRICULTURAL VEHICLE  
 L = LOGGING VEHICLE  
 P = IS/WAS A POLICE VEHICLE  
 R = RECONSTRUCTED  
 S = STREET ROD  
 T = RECOVERED THEFT VEHICLE  
 V = VEHICLE CONTAINS REISSUED VIN  
 W = FLOOD VEHICLE  
 X = IS/WAS A TAXI

REGISTERED OWNER(S)

MOOSIC PA

FIRST LIEN FAVOR OF:

SECOND LIEN FAVOR OF:

If a second lienholder is listed upon satisfaction of the first lien, the first lienholder must forward this Title to the Bureau of Motor Vehicles with the appropriate form and fee.

FIRST LIEN RELEASED \_\_\_\_\_ DATE \_\_\_\_\_

BY \_\_\_\_\_ AUTHORIZED REPRESENTATIVE

MAILING ADDRESS

039222

MOOSIC PA

SECOND LIEN RELEASED \_\_\_\_\_ DATE \_\_\_\_\_

BY \_\_\_\_\_ AUTHORIZED REPRESENTATIVE



pennsylvania DEPARTMENT OF TRANSPORTATION

BARRY J. SCHUCH, P. E.

Secretary of Transportation

I certify as of the date of issue, the official records of the Pennsylvania Department of Transportation reflect that the person(s) or company named herein is the lawful owner of the said vehicle.

D. APPLICATION FOR TITLE AND LIEN INFORMATION

TO BE COMPLETED BY PURCHASER WHEN VEHICLE IS SOLD AND THE APPROPRIATE SECTIONS OF THE REVERSE SIDE OF THIS DOCUMENT ARE COMPLETED.

SUBSCRIBED AND SWORN TO BEFORE ME: \_\_\_\_\_

If a co-purchaser other than your spouse is listed and you want the title to be listed as 'Joint Tenants With Right of Survivorship' (On death of one owner, title goes to surviving owner) CHECK HERE . Otherwise, the title will be issued as 'Tenants in Common' (On death of one owner, interest of deceased owner goes to his/her heirs or estate).

SIGNATURE OF PERSON ADMINISTERING OATH

IF NO LIEN, CHECK  IS THIS AN ELT? (IF YES, FIN REQUIRED) YES  NO

1ST LIENHOLDER FINANCIAL INSTITUTION NUMBER:

1ST LIENHOLDER NAME

STREET

CITY STATE ZIP

CITY STATE ZIP

IF NO 2ND LIEN, CHECK  IS THIS AN ELT? (IF YES, FIN REQUIRED) YES  NO

2ND LIENHOLDER FINANCIAL INSTITUTION NUMBER:

2ND LIENHOLDER NAME

STREET

CITY STATE ZIP

CITY STATE ZIP

SIGNATURE OF APPLICANT OR AUTHORIZED SIGNER

SIGNATURE OF CO-APPLICANT/TITLE OF AUTHORIZED SIGNER

STAMP OR SEAL

THE UNDERSIGNED HEREBY MAKES APPLICATION FOR Certificate of Title to the vehicle described above, subject to the motor vehicle tax and other legal claims set forth herein.

STORE IN A SAFE PLACE - IF LOST APPLY FOR A DUPLICATE - ANY ALTERATION OR ERASURE VOIDS THIS TITLE

DO NOT ACCEPT DOCUMENT WITHOUT VERIFYING THE PRESENCE OF THE LIBERTY BELL WATERMARK

When I bought this car, it had two inspection stickers on it, that tells me it is safe to drive, not this one.

The first time Michael, of Mike's Tires had my car for a spell, I called almost every 3 days, then finally I went there, he told me, "RCMS was a slow pay", and that's why I could not have my car, it wasn't done yet. Finally when he said I could take it nothing was fixed.

Went to RCMS, which is auto. com now, several times. Finally, Mr. Palma, the owner, said, "bring the car to me and I will take it to Michael myself. I told him, to take the back streets to Stanton because the car was completely unsafe to drive. He took it there, the car and again it just and nothing was done.

again, I have to drive  
this unsafe car to Moosic, Pa.  
It now sits in a driveway at  
215 Main St. Moosic.

What totally hurts, is that  
I bought this car with my  
Social Security Disability  
Cash.

Thank you for reading.

Respectfully  


State Police  
Dumore  
963-3042

---

Pee Wee's  
Half Station  
North Main St  
343-4005  
Witness  
Possible

---

963-3156  
P. L. Hills

IMPORTANT: Sp...

Force. Ask the dealer to put all promises in writi

DAEWOO LEGANZA  
VEHICLE MAKE MODEL

n/a KLAVA6924Y0  
DEALER STOCK NUMBER (Optional) VIN NUMBER

WARRANTIES FOR THIS VEHICLE:

AS IS - NO WARRANTY

YOU WILL PAY ALL COSTS FOR ANY REPAIRS. THE DEALER ASSUMES NO RESPONSIBILITY FOR ANY REPAIRS REGARDLESS OF ANY ORAL STATEMENTS ABOUT THE VEHICLE.

WARRANTY

FULL  LIMITED WARRANTY. The dealer will pay 50 % of the labor and 100 % of the parts for the covered systems that fail during the warranty period. Ask the dealer for a copy of the warranty document for a full explanation of warranty coverage, exclusions, and the dealer's repair obligations. Under state law, "implied warranties" may give you even more rights.

SYSTEMS COVERED:

DURATION:

Engine  
Transmission  
Frame

30 Days starting 7/11/11 on PRE.  
Existing Problems only!

SERVICE CONTRACT. A service contract is available at an extra charge on this vehicle. Ask for details as to coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of the time of sale, state law "implied warranties" may give you additional rights.

PRE PURCHASE INSPECTION: ASK THE DEALER IF YOU MAY HAVE THIS VEHICLE INSPECTED BY YOUR MECHANIC EITHER ON OR OFF THE LOT.

SEE THE BACK OF THIS FORM for important additional information, including a list of some major defects that may occur in used motor vehicles.

VEHICLE INFORMATION		
Year:	2000	Make: DAEWOO
VIN:	KLAVA6924YB[REDACTED]	Model: LEGANZA
Odometer:	89697	Engine Size: 2.200 L
License:	[REDACTED]	Cylinders: 4
County:	LACKAWANNA	GVWR: 0
		Estimated Test Weight: 0
		Inspection Type: INITIAL
		Record Number: 000093

EMISSIONS CONTROL SYSTEMS VISUAL/FUNCTIONAL INSPECTION		
Air Inj. System:	NA	Catalytic Converter: PASS
EGR System:	PASS	Fuel Cap Integrity: PASS
PCV System:	PASS	Evaporative Control System: PASS
		Fuel Inlet Restrictor: PASS

OBD EMISSIONS INSPECTION		
MIL BULB KOEO:	NA	OBD FAULT CODE RESULT: NA
MIL BULB KOER:	NA	OBD READINESS RESULT: NA
MIL COMMAND STATUS:	NA	OBD-I/M CHECK RESULT: NA

**OVERALL TEST RESULTS: PASSED**

Emissions Control Systems Visual/Functional Inspection: **PASSED**

OBD Emissions Inspection: NA

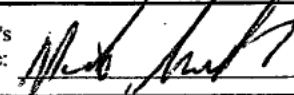
Sticker: IM15163356

TIN: 756663626674

**RETAIN THIS DOCUMENT FOR YOUR RECORDS.**

Vehicle tested in accordance with Pa. Code Title 67, Chapter 177

EMISSIONS INSPECTION STATION	
STATION #: DA23	INSPECTOR NAME: MICHAEL R. SAVINELLI
STATION NAME: Mike's Used Tires	
ADDRESS: 342 East Gibson	
Scranton, PA 18509	
PHONE: 570-343-3610	EQUIPMENT #: EZ021667
	SOFTWARE VERSION: 0810

VEHICLE EMISSIONS INSPECTION QUESTIONS: For additional information, please contact the Customer Hotline at (800) 265-0921.	Inspector's Signature: 
--	---

- www.sandonetire.com
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(570)346-2004
  - 531 N. Main Street  
Taylor, PA  
(570)986-6130
- Open Daily 7:30 am to 6 pm - Sat. 7:30 to 3

A security interest in the merchandise on this invoice remains with Sandone Tire (Scranton Dunlop, Inc.) until paid in full. Our RETAIL terms are net 30 days, or Revolving Charge which adds a finance charge of 1 1/2% per month (18% per annum) minimum 1.50, on unpaid balances. Past due account service charge is 1 1/2% per month (minimum 1.50) and 1.50 late charge

RECEIVED BY (SIGNATURE) \_\_\_\_\_

INVOICE

INVOICE DATE	INVOICE NO.	PAGE
02/14/12	52700	
TICKET DATE	TICKET NO.	
02/14/12	56571	1
CUST. NO.	YOUR ORDER NO.	
CASH01		

██████████  
██████████  
██████████

Ship To  
██████████  
██████████  
SCRANTON, PA ██████████  
██████████

10:11 A.M. 2012

MAKE	MODEL	YR	MILEAGE	LICENSE NO.	TERMS	SALESPERSON	LOC
DODGE		2008	0	██████████	CASH OR CHECK	BO BOB QUINN	051

ITEM NO.	DESCRIPTION	QTY	F.E.T.	UNIT PRICE	DISC.	EXTENSION
1001	MONSTER BAR CHECK FRONT END!!!!!!	1.00	0.00	0.00	0.00	0.00
1002	POTTED FRAME**CAR IS JUNK!!	1.00	0.00	0.00	0.00	0.00

TIRES	F.E.T.	PARTS	LABOR	OTHER	INVOICE % DISC.	INVOICE AMT. DISC.	SUBTOTAL	SALES TAX	INVOICE TOTAL
0.00	0.00	0.00	0.00	0.00	0.00%	0.00	0.00	0.00	0.00

AMOUNT PAID



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Get \$5 off your next purchase  
Simply fill out or online "Rate Our Service" survey  
[www.sandonetire.com/about-us/rate-our-service.aspx](http://www.sandonetire.com/about-us/rate-our-service.aspx)

RCMS AUTO, INC.  
4794 BIRNEY AVE.  
MOOSIC, PA 18507  
570-471-3684

## 2000 DAEWOO LEGANZA

Stock#: 10021  
VIN: KLAVA6924YB [REDACTED]  
Style: SE MANUAL  
Mileage: 89644  
Color(s): GOLD  
Body Type: 4DR  
Cylinders: 4  
Transmission: MAN5  
Engine: 2.2L  
Drivetrain: FWD  
Fuel Type: Gas

Sales Notes: GREAT GAS MILEAGE !! 4CY , PASSED A 61 POINT INSPECTION.

BOOK VALUE OVER 4000\$

MAKE APPOINTMENT TO SEE AFTER HOURS  
CALL:

~~MARK AT 570-906-7160~~ Mr. Palma 570-471-3684 on  
Auto.com

THANKYOU FOR YOUR BUSINESS !!

Other features: Driver Air Bag; Passenger Air Bag; A/C; AM/FM Stereo; Cassette; Front Wheel Drive; Power Door Locks; Heated Mirrors; Cloth Seats; Bucket Seats; Power Steering; Adjustable Steering Wheel; Power Windows; M/T; Heated Exterior Driver Mirror; Heated Exterior Passenger Mirror; Steel Wheels; 2nd Row Bench Seat; Driver Air Bag; Passenger Air Bag

**Price: \$3,250.00**

*Paid \$2,650 plus \$159.00 Tax*

From:



Seranton, Pa.



TO: US Department of  
 Transportation  
 National Highway  
 Traffic Safety  
 Administration

MAR 07  
OFFICE OF SECURITY

20077

Office of Defects  
 Investigation, NRS-210

**Do Not Bend**

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 Washington, D.C. 20077-4382

Scotch

Photo/Document Mailer



3M

Inside Dimension:  
 5.75 IN X 8.5 IN (14.6 cm x 21.5 cm)

