

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received MAR 14 2012 14-FEB-2012	Repository ☐ Reference No. 10447911
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City DENVER	State CO	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WMWMM335X9T [REDACTED]		Make MINI	Model COOPER S CLUBMAN
		Model Year 2009	
Date Purchased 4/29/2009	Dealer's Name and Telephone Number RALPH SCHOMP MINI 303-734-7520		Engine: No: Cylinders 4
Original Owner ☒	Dealer's City LITTLETON	State CO	Fuel Type: GAS
	Zip Code 80121		
Transmission Type MAN	☒ Antilock Brakes	Powertrain	Incident Date(s) 14-MAY-2009
	☒ Cruise Control	Multiple Failure:	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 140000 AIR BAGS		Failure Mileage Repeated	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2009 MINI COOPER S CLUBMAN. THE CONTACT STATED THAT WHEN SOMEONE SITS IN THE PASSENGER SEAT THE AIR BAG LIGHT DOES NOT SHUT OFF. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND WAS TOLD SINCE THERE WAS NO ERROR CODE THERE WAS NOTHING THAT COULD BE DONE TO REPAIR THE FAILURE. THE CONTACT SAID THAT THE MANUAL STATED IF THE FAILURE OCCURRED THE AIR BAG MAY NOT DEPLOY. THE CONTACT WAS CONCERNED ABOUT THE SAFETY ISSUE. THE FAILURE MILEAGE WAS UNKNOWN, BUT THE CURRENT MILEAGE WAS 18,600.			
"Yellow" AIRBAG Light (NOT the "Red" AIRBAG Light) Mileage: error HAS occurred say Repeatedly since purchased. Dealer SAYS THAT IF "Yellow" Light is ON, only the side AIRBAGS will NOT deploy, but that the Front AND CURTAIN bags will deploy.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I JUST WANT TO KNOW IF WHAT THE DEALER IS SAYING IS TRUE. IF I PUT MY LAPTOP ON THE SEAT (WITHOUT THE SEATBELT FASTENED), THE SAME YELLOW LIGHT STAYS LIT. WHEN MY WIFE SITS IN THE SEAT W/ SEATBELT FASTENED, THE YELLOW LIGHT IS LIT ABOUT HALF THE TIME. AS I READ THE MANUAL, IT INDICATES THAT THE YELLOW LIGHT, IF LIT, SAYS THE BAGS WILL NOT DEPLOY. WHO IS CORRECT: THE MANUAL OR THE DEALER? DEALER INDICATES THAT THE LIGHT MEANS THAT THE PERSON IS NOT SITTING IN THE SEAT PROPERLY (LEANING AGAINST THE WINDOW, OR SLEEPING). THIS IS NOT TRUE. SHE HAS EVEN CHANGED HER POSITION IN THE SEAT BUT LIGHT STILL STAYS LIT.

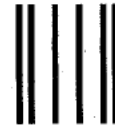
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

