

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10447885
Date: Wednesday, April 11, 2012 2:42:19 PM

eq-10447885-6092

From: [REDACTED]
Sent: Wednesday, April 04, 2012 2:23 PM
To: EVOQ (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10447885

Hi I'm not sure what you are looking for from me but the pics should say it all and the cost of the same rims from Ford are \$ 375.00 after market start at \$ 150.00 from China and go up from there.

As you can see in the pics the rims faled I have never seen this and know one that I have talk to has ether

not even the ford dealer.

because of the veneer design thes rims are bound to fale from the day they were made.

Water, road film, salt and

dirt gets trapped in between the steel rim and the veneer causing them to prematurely fale.

I also find it interesting that after market give a life time warranty but ford only give a 1 year warranty this should not be aloud to happen. rims should not in this way.

I have a freind with a 2002 Chevy with the same style rims they are almost as bad as mine and 5 years newer and they will not last much longer.

This style rim should be recalled and never made again Thank you

From: "EVOQ@dot.gov" <EVOQ@dot.gov>
To: [REDACTED]
Sent: Wednesday, February 22, 2012 8:23 AM
Subject: FW: NHTSA: Follow up to ODI Complaint: 10447885



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation





GENERAL VALVE

MFG. IN U.S.A. / 1968 / 1970 / 1971 / 1972 / 1973 / 1974 / 1975 / 1976 / 1977 / 1978 / 1979 / 1980 / 1981 / 1982 / 1983 / 1984 / 1985 / 1986 / 1987 / 1988 / 1989 / 1990 / 1991 / 1992 / 1993 / 1994 / 1995 / 1996 / 1997 / 1998 / 1999 / 2000 / 2001 / 2002 / 2003 / 2004 / 2005 / 2006 / 2007 / 2008 / 2009 / 2010 / 2011 / 2012 / 2013 / 2014 / 2015 / 2016 / 2017 / 2018 / 2019 / 2020 / 2021 / 2022 / 2023 / 2024 / 2025







