

APR 18 2012

APR 18 2012 Form Approved OMB No. 2127-0008

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received APR 25 2012 09-FEB-2012 Repository ☐ Reference No. 10447268	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
MECHANICSBURG	PA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1N4AL11D32C		NISSAN	ALTIMA
Model Year		Engine:	Fuel Type:
2002		No. Cylinders 4	GAS
Date Purchased	Dealer's Name and Telephone Number		Engine:
12-8-10			No. Cylinders 4
Original Owner	Dealer's City	State	Zip Code
☐			25L
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:
AUTO	☒ Cruise Control		Incident Date(s)
			25-JAN-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING		Failure Mileage	Failure Speed
		90000 94889	5
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2002 NISSAN ALTIMA. THE CONTACT STATED THAT THE CHECK ENGINE LIGHT CONSTANTLY ILLUMINATED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER AND THE CONTACT WAS INFORMED THAT THE PRE-CATALYST HAD BROKEN DOWN AND DESTROYED THE ENGINE. THE DEALER THEN INFORMED THE CONTACT OF THE RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER 03V084000 (ENGINE AND ENGINE COOLING; EXHAUST SYSTE: MANIFOLD/HEADER/MUFFLER/TAI PIPE). THE MANUFACTURER WAS NOTIFIED AND STATED THAT THE VEHICLE WAS NOT INCLUDED IN THE RECALL. THE FAILURE AND CURRENT MILEAGES WERE 90,000 94889			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NISSAN AMERICA DENIED REPAIRS EVEN THOUGH THERE IS NHTSA RECALL
BECAUSE THEY SAID VEHICLE WAS "OUT OF WARRANTY"

ATTACH,

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

HARRISBURG PA 171

ON APR 2011 PM11

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Question This Week
U.S. Department of Transportation
National Highway Traffic Safety Administration