INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Subject: FW: confused
Date: Wednesday, January 25, 2012 10:56:38 AM

Report Vehicle Safety Defects!

www.safercar.gov

Sent: Wednesday, January 25, 2012 10:36 AM

Subject: FW: confused

From: [redacted]
Sent: Tuesday, January 24, 2012 10:06 PM
To: DataQuality, DataQuality (NHTSA)
Subject: confused

Hello,
I am a little confused as to what a action coltrol is, we are having trouble with

NM
012612
TGW

our 1999 Mercury Cougar transimssion, it is having trouble shifting into 1st and 2nd, but can shift correctly if we shift it manually. So we have logged on to this site and listed a bunch of what appear to be similiar problems/ recalls. and are wondering if they are still in effect, and we can take the part in.? we were on safecar.gov and NHTSA.
Can you please direct us to the corrrect location, we have already replaced a couple sensors.

Thank you
[redacted]

[redacted]

Have a great day!