

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10446172-7639

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: 2001 Volvo XC70 report
Date: Tuesday, February 21, 2012 9:52:00 AM
Attachments: [10446172.pdf](#)

Report Vehicle Safety Defects!



www.safercar.gov

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Tuesday, February 21, 2012 9:51 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: 2001 Volvo XC70 report

From: [REDACTED]
Sent: Saturday, February 18, 2012 8:37 PM
To: DataQuality, DataQuality (NHTSA)
Subject: 2001 Volvo XC70 report

The pdf file is attached.
Thank you.

[REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-FEB-2012

Repository ☐Reference No.
10446172

OWNER INFORMATION (Type or Print)

Name XXXXXXXXXXAddress XXXXXXXXXX

City BERKELEY HEIGHTS

State NJ

Zip Code XXXXXX

Daytime Telephone Number

XXXXXXXXXX

E-mail Address

XXXXXXXXXX

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YV1SZ58D611XXXXXX

Make

VOLVO

Model

XC70

Model Year

2001

Date Purchased
6/29/01Dealer's Name and Telephone Number
Smythe Volvo Inc., (908) 273-4203Engine:
No: Cylinders

Fuel Type:

Original Owner
☒Dealer's City
SummitState
NJZip Code
07901Transmission Type
automatic☒ Antilock Brakes
☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

04-Feb-2011 (02-04-11)
& 10-12-11

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN

Failure Mileage
85000
90,000Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 VOLVO XC70. THE CONTACT WAS DRIVING 35 MPH WHEN THE VEHICLE FAILED TO SHIFT GEARS PROPERLY. THE VEHICLE WAS THEN TAKEN TO AN AUTHORIZED DEALER. THE MANUFACTURER WAS NOT NOTIFIED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 85,000 AND THE CURRENT MILEAGE WAS 103,000.

Auto brought to Smythe Volvo for 90K servicing on 02/04/11. Mentioned the failure to shift gears properly and dealer performed software download. This did not fix problem. Brought auto in on 10/12/11 for 97,500 service. Mentioned the failure to shift gears properly again. Transmission fluid checked. Did not fix problem. At 103,000 miles and on 1/31/12, transmission not shifting. Smythe Volvo replaced transmission with a rebuilt transmission.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.