



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

01-FEB-2012

Reference No.
10446162

APR 09 2012

OWNER INFORMATION (Type or Print)

Name

Address

City OCEANVIEW

State HI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTDFR320240

Make
TOYOTA

Model
MR2

Model Year
2004

Date Purchased

4/17/07

Dealer's Name and Telephone Number

Konan Mazda 808 329 5274

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Incident Date(s)

21-DEC-2010

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Car stops and
will not go in gear

☒ Cruise Control

Acid / mid

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN

Failure Mileage

Failure Speed
5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 TOYOTA MR2 SPIDER. THE CONTACT STATED THAT THE CHECK TRANSMISSION LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. WHENEVER THIS OCCURRED, THE VEHICLE BECAME DIFFICULT OR IMPOSSIBLE TO SHIFT GEARS. AN AUTHORIZED DEALER INSPECTED THE VEHICLE AND STATED THAT THE CODES TO THE TRANSMISSION MODULE NEEDED TO BE REPLACED. THE FAILURE MILEAGE WAS UNKNOWN AND THE CURRENT MILEAGE WAS 32,000.

this did not fix the problem, the car stops at unpredictable times. often in the middle of the drive.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Over a year ago my Toyota MR2 Spyder started stalling after about 50 miles. This event became more and more frequent. After a short 50 mile drive, if you stop, the motor will restart but the sequential transmission will not respond till the car is turned off for about 30 seconds. This will happen in traffic in town constantly. On one occasion, I was trying to pass another slow moving truck and could not shift. Another time the transmission became stuck in 2nd gear in traffic.

The worst part is that the dealership seems unable to repair it. I think this is a very dangerous condition.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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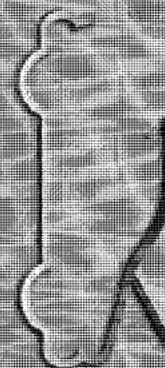
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Defects Investigation (VDS)
U.S. Department of Transportation
National Highway Traffic Safety Administration