

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received MAR - 5 2012 30-JAN-2012		Repository ☐ Reference No. 10445801	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		Zip Code			
BIRMINGHAM		AL					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
2C3AA63H25H				CHRYSLER		300	
Date Purchased		Dealer's Name and Telephone Number				Engine:	
2005						No: Cylinders	
Original Owner		Dealer's City		State		Zip Code	
☐		Bessemer, AL		AL		35022	
Transmission Type		Antilock Brakes		Powertrain		Multiple Failure:	
		☐				Incident Date(s)	
		☐				15-JAN-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 100000 POWER TRAIN						Failure Mileage	
						Failure Speed	
						86,448	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment			Failure Location:		
		☐ Prior Repair					
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No				Reported to Police	
						N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2005 CHRYSLER 300. THE CONTACT STATED THAT AFTER STARTING THE ENGINE, THE VEHICLE FAILED TO SHIFT OUT OF PARK. THE VEHICLE WAS TOWED TO THE DEALER WHERE THE DEALER CONFIRMED THE SHIFTER FAILURE, WHICH NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 90,000 AND THE CURRENT MILEAGE WAS 94,000.							
86,448							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							



SERVICE & PARTS HOURS
7 AM - 6 PM MON - FRI

5080 ACADEMY LN. BESSEMER, AL 35022 (205) 923-6343

CUSTOMER NO.	ADVISOR Chris Coker	TAG NO. 922	INVOICE DATE 05/03/11	INVOICE NO. DOCS128637
BIRMINGHAM, AL	LABOR RATE	LICENSE NO.	MILEAGE 86,448	COLOR COOL VANILL
	YEAR / MAKE / MODEL 05/CHRYSLER/300-SERIES/4DR SDN RWD C			DELIVERY DATE 03/23/05
	VEHICLE I.D. NO. 2 C 3 A A 6 3 H 2 5 H			SELLING DEALER NO.
	P.T.E. NO.			R.O. DATE 05/03/11
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 86448

JOB# 1 CHARGES

LABOR # 1 5100Z BODY ELECTRICAL TECH(S): 172 190.00
VEHICLE HARD TO COME OUT OF PARK//GEARSHIFT BINDING//ADVISE
REPLACED GEARSHIFTER ASSEMBLY

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	68091341-AA	SHIFTER T 21030407	187.80	175.00	175.00
TOTAL - PARTS						175.00

JOB# 1 TOTALS

LABOR	190.00
PARTS	175.00

JOB# 1 JOURNAL PREFIX DOCS JOB# 1 TOTAL 365.00

JOB# 2 CHARGES

LABOR # 2 0000ZFSC FREE CHECKUP TECH(S): 172 0.00
CUSTOMER STATES PERFORM FREE CHECK-UP
DONE

JOB# 2 TOTALS

LABOR	0.00
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JOB# 2 JOURNAL PREFIX DOCS JOB# 2 TOTAL 0.00

MISC CODE DESCRIPTION CONTROL NO

JOB # A A1 ENVIRONMENTAL COMPLIANCE

TOTAL - MISC	19.00
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TOTALS

* NEXT RECOMMENDED SERVICE:
* 05/03/2011 / 29082 MI 01D0Z072 DO NOT USE

[] CASH [] CHECK CK NO. [] *
TOTAL LABOR... 190.00
TOTAL PARTS... 175.00
TOTAL SUBLET... 0.00
G... 0.00
G... 19.00
G... 0.00
G... 15.75
E \$ 399.75

Our goal is your
complete satisfaction!

Thanks for allowing us
to serve you!

DISCLAIMER OF WARRANTY
The only warranties on the products sold under this repair order are those made by the manufacturer. The Seller, LANDERS MCLARTY DODGE CHRYSLER JEEP, hereby expressly disclaims all warranties either express or implied, including any implied warranties of MERCHANTABILITY or fitness for a particular purpose, AND LANDERS MCLARTY DODGE CHRYSLER JEEP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PRODUCTS. This disclaimer by the seller, LANDERS MCLARTY DODGE CHRYSLER JEEP in no way affects the terms of the manufacturer's warranty. In the event of defective repair, the buyer shall not be entitled to recover from LANDERS MCLARTY DODGE CHRYSLER JEEP any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages, or any damages for personal injury.

CUST. SIG. X

BY AMEX/DISC

CASH CHECK VISA/MC

MAY 03 2011

The Reynolds and Reynolds Company EPRINTNVE C090209 0 (08/10)

CE] 03:24pm