

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received FEB 14 2012 26-JAN-2012		Repository ☐ Reference No. 10445420	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
VALLEY STREAM		NY			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
JTJH4Y00W594			LEXUS		LX570
Model Year			Engine:		Fuel Type:
2009			No: Cylinders		
Date Purchased		Dealer's Name and Telephone Number		State	
Oct 2008		Lexus of Rockville center		NY	
Original Owner		Dealer's City		Zip Code	
☒		Rockville center		11570	
Transmission Type		Powertrain		Multiple Failure:	
automatic					
☒ Antilock Brakes		☒ Cruise Control		Incident Date(s)	
				19-JAN-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC				Failure Mileage	
				35000	
				Failure Speed	
				30	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 LEXUS LX570. THE CONTACT WAS DRIVING 30 MPH AND ATTEMPTING TO STOP WHEN THE BRAKE PETAL WAS ABNORMALLY DEPRESSED INTO THE FLOORBOARD. THE CONTACT STATED THAT ALL OF THE LIGHTS ON THE INSTRUMENT PANEL ILLUMINATED ACCOMPANIED BY A WARNING SIREN, INDICATING A BRAKE MALFUNCTION. THE CONTACT THEN ENGAGED THE SAFETY BRAKE AS THE VEHICLE COASTED IT TO A STOP. THE VEHICLE WAS TOWED TO A DEALER AND DIAGNOSED AS THE BRAKE PADS AND ROTORS BEING WORN AND A LACK OF BRAKE FLUID. THE CONTACT STATED THAT THE HE HAD BEEN KEEPING UP WITH THE RECOMMENDED MAINTENANCE OF THE VEHICLE. THE VEHICLE WAS LEFT WITH THE DEALER WHERE THE CONTACT WAS AWAITING REPAIRS. THE FAILURE AND THE CURRENT MILEAGE WAS 35,000. THE VIN WAS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

ADELOWO ADEBIYI, MD.
Board-Certified Anesthesiologist.
Member, American Board of Medical Specialties.

Valley Stream, NY [REDACTED]
2 February 2012.

NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington DC 20590

Dear Sir or Madam:

Sudden Brake Failure on a Lexus LX570.

I own a Lexus LX570 (VIN # JTJHYOOW594[REDACTED]) purchased new in October 2008.

I have driven less than 10,000 miles per year and have followed all recommended maintenance guidelines with regard to service every 5000 miles and followed the advice of my dealer; Lexus of Rockville center in New York. On the 18th of January, while on the highway, the brake suddenly failed completely in motion without any prior warning and it was only the fact that my wife who was driving the car at the time was at a very low speed and had no vehicle in front of her that prevented an accident.

When the dealer was contacted, we were told that the vehicle was not equipped with any advanced warning system with regard to brakes and its very possible for both the front and back brakes to fail without any advance warning. In fact, the dealer's representative Mr. Siriano blamed the brake failure on our 'driving habits' and told us that maybe we need to replace the brakes more often.

This vehicle was serviced about 5,000 miles ago and the dealer didn't mention anything about the brakes.

Telephone contact with Lexus has yet to yield any explanation either.

My concern now is that next time the brakes suddenly fail without warning, mine or other peoples' lives may be put in jeopardy.

[REDACTED]
ODI # 10446420