

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
		Date Received MAR - 6 2012 26-JAN-2012		Repository ☐ Reference No. 10445419	
OWNER INFORMATION (Type or Print)					
Name		Address		City	
State		Zip Code		Daytime Telephone Number	
Evening Telephone Number		Email Address			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
3D7KS28A18G		DODGE		RAM 2500	
Model Year		Date Purchased		Dealer's Name and Telephone Number	
2008					
Engine:		Original Owner		Dealer's City	
No: Cylinders		State		Zip Code	
Fuel Type:		Transmission Type		Powertrain	
		☐ Antilock Brakes ☐ Cruise Control		Multiple Failure:	
Incident Date(s)		25-JAN-2012			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 020000 SUSPENSION, 017500 STEERING: LINKAGES: TIE ROD ASSEMBLY				Failure Mileage	
				17000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM49ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2008 DODGE RAM 2500. THE CONTACT STATED THAT WHILE REVERSING, THE STEERING WHEEL SEIZED ABNORMALLY. THE CONTACT EXAMINED THE VEHICLE AND FOUND THAT THE FRONT DRIVER SIDE TIE ROD WAS FRACTURED. THE VEHICLE WAS TOWED TO THE DEALER BUT WAS NOT REPAIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 17,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

As per Chrysler Safety Recall No L16, this recall applies to my truck by model and year. I contacted Chrysler and I was told that the recall applies to only those model/year trucks that were manufactured in a specific plant. Chrysler claimed that my truck was not manufactured in that specific plant, therefore, a notice was not mailed to me. I want it to be known that the problem stated in the recall is exactly what happened to my truck leading me to believe that the same problem also exists at the plant where my truck was manufactured.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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UNITED STATES**

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

