

JAN 10 2012


King City, Oregon

January 12, 2012

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

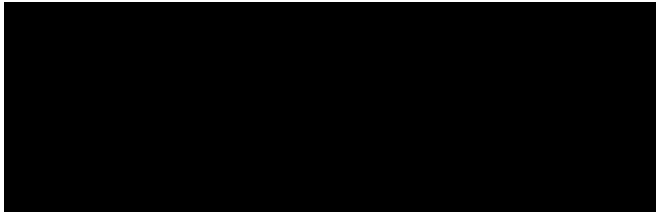
Toyota Motor Sales, U.S.A., Inc.
19001 South Western Ave.
Dept. WC11
Torrance, CA 90501-1106

Re: Prius IV, Safety issue with
rear view mirror with garage door opener

To Whom It May Concern:

I own a 2010 Prius IV and have major safety issues with the "auto-dim" feature of the rear view mirror. After I purchased the vehicle, it appeared the auto-dim feature did not work. I took the vehicle back to the dealership complaining of this fact and that it caused me to have several near accidents. The dealership replaced the rear view mirror as they determined it was not working properly. After they replaced the mirror I noticed the auto-dim worked a little better but it kept turning off. If there are any street lights, building lights, or oncoming car headlights, the auto-dim mechanism turns off and will not turn on again until there is total darkness ahead of my car. The dealership technicians said that was how the auto-dim feature is intended to work. I have had many close calls when cars with bright headlights pulled in behind me and blinded me momentarily so I could not tell what the cars ahead of me were doing. I nearly run into cars ahead of me many times when I could not tell they had applied their brake due to the sudden glare of the rear headlights reflecting in my eyes. I experienced times I could not read the street signs for the same reason.

The engage, disengage of the auto-dim feature of the rear view mirror should not be affected simply by street lights, building lights, or oncoming headlights. One of these days THIS defect may cause me to have a major accident.



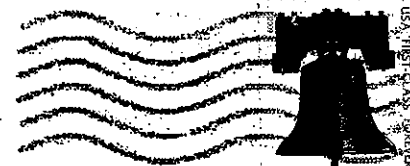
CC: NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590-0001

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Portland, OR

PORTLAND OR 972

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