

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received FEB 15 2012 18-JAN-2012		Repository ☐ Reference No. 10444393	
Name [REDACTED] Address [REDACTED] City GREENVILLE State SC Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED]		E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WBARN 37411 N [REDACTED]		Make BMW		Model 325i	
Model Year 2001		Engine: 6 No. Cylinders		Fuel Type: unleaded 91	
Date Purchased 4-1-2001		Dealer's Name and Telephone Number Fletcher Motor Co 828-684-3571		Original Owner ☒	
Dealer's City Fletcher		State NC		Zip Code 28732	
Transmission Type AUTO		☒ Anti-lock Brakes ☐ Cruise Control		Powertrain [REDACTED]	
Multiple Failure: [REDACTED]		Incident Date(s) 14-JAN-2012			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 130000 VISIBILITY		Failure Mileage 207000		Failure Speed 0 -	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make [REDACTED]		Tire Model (Name or Number) [REDACTED]		Tire Size (Example P215/65R15) [REDACTED]	
DOT No. (Example: DOTM123456789) [REDACTED]		☐ Original Equipment ☐ Aftermarket		Failure Location: [REDACTED]	
Tire Component Code [REDACTED]		Tire Failure Type: [REDACTED]			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]			
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the (1) incident(s), (2) failure(s), (3) crash(es), and (4) injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured N	
Number of Deaths N		Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure, and its consequences, and (3) what was done to correct the failure; (e.g., parts repaired or replaced (and if old part is available)).					
TL* THE CONTACT OWNS A 2001 BMW 325I. THE CONTACT STATED THAT THE HEADLIGHTS FAILED AND WOULD FLASH ON AND OFF SPORADICALLY. THE DEALER ADVISED THE CONTACT THAT THE REAR TAIL LIGHT BULB CARRIER FAILED AND CAUSED THE HEADLIGHTS TO FAIL. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT AVAILABLE. THE FAILURE AND THE CURRENT MILEAGE WAS 207,000.					
Reference NHTSA Campaign ID# 11V488000 The same failure was recalled for Sept 2001 - models Dealer advised all E-46 models were thought to be covered; however, BMW Customer Relations disagreed. See Attach Picture & Recall. Ground contact burned through.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974 (Public Law 93-579) This information is collected pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer or NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

To : NH TSA Office of Defects Investigation

From : 

Date : 2-14-12

Fax # : 202-366-1767

Pages : 6 including cover



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216r

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the driver's door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration card. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ





Affected vehicles

325I - 2002-2005
325XI - 2002-2005
330I - 2002-2005
330XI - 2002-2005

Manufacturer: BMW OF NORTH AMERICA, LLC Mfr's Report Date: AUG 25, 2011

NHTSA CAMPAIGN ID Number: 11V438000

Component: EXTERIOR LIGHTING:TURN SIGNAL

Potential Number of Units Affected: 241,000

Summary:

BMW IS RECALLING CERTAIN MODEL YEAR 2002-2005 325I, 325XI, 330I, AND 330XI VEHICLES MANUFACTURED FROM SEPTEMBER 1, 2001, THROUGH MARCH 1, 2006. OVER TIME, RESISTANCE IN THE ELECTRICAL CONTACTS MAY CAUSE ONE OR MORE REAR LAMP FUNCTIONS (TAIL LIGHT, BRAKE LIGHT, AND/OR TURN SIGNAL), WITHIN THE VEHICLE'S BODY PANEL, TO STOP WORKING.

Consequences:

INTERMITTENT LIGHT OPERATION REDUCES THE ABILITY TO WARN OTHER MOTORISTS OF THE DRIVER'S INTENTIONS. THIS COULD CAUSE A VEHICLE CRASH WITHOUT WARNING.

Remedy:

BMW WILL NOTIFY OWNERS, AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2011. OWNERS MAY CONTACT BMW CUSTOMER RELATIONS AND SERVICES AT 1-800-525-7467.

NHTSA Details: <http://www-odi.nhtsa.dot.gov/recalls...IntVersion=YES>

241,000 cars



EUROPEAN AUTO WORKS

801 C PRINSETT HWY
GREENVILLE SC 29609

(864) 477-9006

www.europeanautoworksonline.com

INVOICE: 8244 1/19/2012

GREENVILLE SC

01192012

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2001 BMW E46 325i M54 Sdn Odometer: 1 Vin: WBAAN37411N

Electrical

Labor performed on this job:

REPAIR REAR RIGHT TAIL LIGHT WIRE PLUG.
REPLACED REAR RIGHT BULB HOLDER

\$136.00

Parts required on this job:

BULB HOLDER

1

\$61.12

\$61.12

STD Labor Charge : \$150.00

Your Discount: \$24.00

Parts: \$61.12

Labor: \$136.00

Job Subtotal: \$197.12

X _____, the registered owner, hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described on street, highways or elsewhere for the purpose of testing and/or inspection. I agree to pay 20\$ a day storage on vehicles left more than 48 hours after notification of completion of repairs. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs, storage, and any legal fees thereto. I agree to pay costs of any attorney of collection fees. Payment is due at completion of work. Any returned check is subject to a 35.00 charge. All past due accounts are subject to a 5% monthly late fee. In no event will E.A.W. be responsible or liable for any damages of any nature whatsoever, resulting from repairs done using used or customer supplied parts.

Invoice Summary

Parts: \$61.12

Labor: \$136.00

Subtotal: \$197.12

Tax: \$3.67

Total: \$200.79



4-20-68 10:00 AM