

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 18-JAN-2012 FEB 13 2012		Repository ☐ Reference No. 10444342	
OWNER INFORMATION (Type or Print)					
Name		[REDACTED]		Daytime Telephone Number	
Address		[REDACTED]		E-mail Address	
City		State	Zip Code	Evening Telephone Number	
MECHANICSVILLE		VA	[REDACTED]	[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1FTRE14W95H [REDACTED]		FORD ECONOLINE VAN		E-150	
Model Year		Date Purchased		Engine:	
2005		JAN 2005		No: Cylinders 8	
Fuel Type:		Dealer's Name and Telephone Number		Original Owner	
GASOLINE		HALEY AUTOMALL 1-434-392 8166		☒	
State		Zip Code		Dealer's City	
VA		23901		FARMVILLE	
Transmission Type		☒ Antilock Brakes		Powertrain	
AUTOMATIC		☒ Cruise Control		Multiple Failure:	
				Incident Date(s)	
				12-JAN-2012 6L-JAN-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE				Failure Mileage	
FORD PART # 502 Z-9B325-GA (REPLACEMENT PART)				33000	
				Failure Speed	
				0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 FORD E-150. THE CONTACT STATED THAT HE WAS ADVISED THAT THERE WAS A FUEL LINE LEAK IN THE HIGH PRESSURE HOSE WHILE ATTEMPTING TO HAVE A STATE INSPECTION COMPLETED. THE VEHICLE WAS REPAIRED ON SITE FOR THE HIGH PRESSURE HOSE. THE MANUFACTURER HAD NOT YET BEEN CONTACTED. THE FAILURE MILEAGE WAS APPROXIMATELY 33,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

MR JOE FERGUSON OF SEREDNI TIRE & AUTO PHONE 804-730-1440
INFORMED ME THAT ON 1/11/12 WHEN HE BROUGHT MY VEHICLE INTO HIS SHOP THAT
IT WAS SQUIRTING GASOLINE OUT OF THE HIGH PRESSURE FUEL LINE - OVER A HOT
EXHAUST PIPE ONTO THEIR GARAGE FLOOR - THE MECHANIC, MR FERGUSON TOLD
ME THAT I WAS LUCKY THE VAN DIDN'T CATCH FIRE. NOTE THAT THE FUEL
ONLY CAME OUT WHEN THE ENGINE WAS RUNNING - SO I DIDN'T OR WOULDN'T HAVE
KNOWN UNTIL THE VAN CAUGHT FIRE. THIS WAS AN EXTREMELY DANGEROUS SITUATION
AND I AM LUCKY THE PROBLEM WAS FOUND BEFORE A POSSIBLE FIRE -
I BELIEVE FORD HAS MADE A VERY DANGEROUS GAS LINE & I AM PROBABLY
LUCKY TO BE ALIVE ATTACH ADDITIONAL SHEETS IF NECESSARY - YOU HAVE BEEN WARNED -
& FORD HAS BEEN NOTIFIED.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

OWNED AND OPERATED BY A PROUD GOODYEAR INDEPENDENT DEALER
2547 MECHANICSVILLE TPK. WWW.SEREDNITIRE.COM
MECHANICSVILLE, VA 23111
(804)730-1440



INVOICE
198254

01/11/12 01/16/12
07:46 AM 04:15 PM
TERR: 7767
NONGIS: 176017

PAGE: 01

BILL TO:



MECH., VA

PHONE 1
PHONE 2
DATE REQUESTED 01/11/12
TIME REQUESTED
RETURN PARTS NO
SALESMAN..... 012 / 028

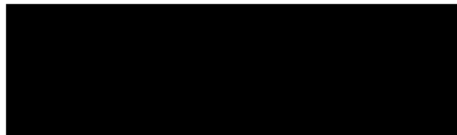
EXT.
EXT.
VEH YEAR/MAKE 05 FORD TRUCK
VEHICLE MODEL 2150 1/2 TON VAN
VEHICLE COLOR SILVER
LICENSE/STATE
ODOMETR IN/OUT 33401 / 33401
PRIOR INVOICE 198254

ACCOUNT # COB TO CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO.
M 01 06575 0 VA 775268 HDC

ELSM	TECH	PRODUCT CODE	RC	QTY	DESCRIPTION	PARTS	LAB/EXCISE	LINE TOTAL
012	013	045-120	R	1	REGULATED VEHICLE INSPECTION	.00	8.00	8.00
012	013	047-100	R	1	CK EVAP HOSE ON BAC TANK	.00	.00	.00
012	013	047-200	R	1	FUEL LINE ASSEMBLY/BTF	190.10	.00	190.10
012	013	047-100	R	1	LABOR	.00	100.00	100.00
012	013	045-882	R	1	SHOP SUPPLIES / ENVIRONMENTAL CHARGE	2.50	.00	2.50

PLEASE KEEP YOUR RECEIPT FOR WARRANTY PURPOSES AT SEREDNI LOCATIONS ONLY!!!WWW.SEREDNITIRE.COM

Genuine Ford Part
B RCKT + FUEL TUBE
5C2Z-9B325-CA



CHARGED AMOUNT 310.23
TAXABLE AMOUNT 192.60

PARTS TOTAL 192.60
LABOR TOTAL 100.00
SUB TOTAL 300.60
SALES TAX 9.63

CUSTOMER AUTHORIZATION FOR TOTAL

INVOICE TOTAL

\$310.23

SEE REVERSE SIDE FOR IMPORTANT SAFETY
WARNING AND WARRANTY INFORMATION