
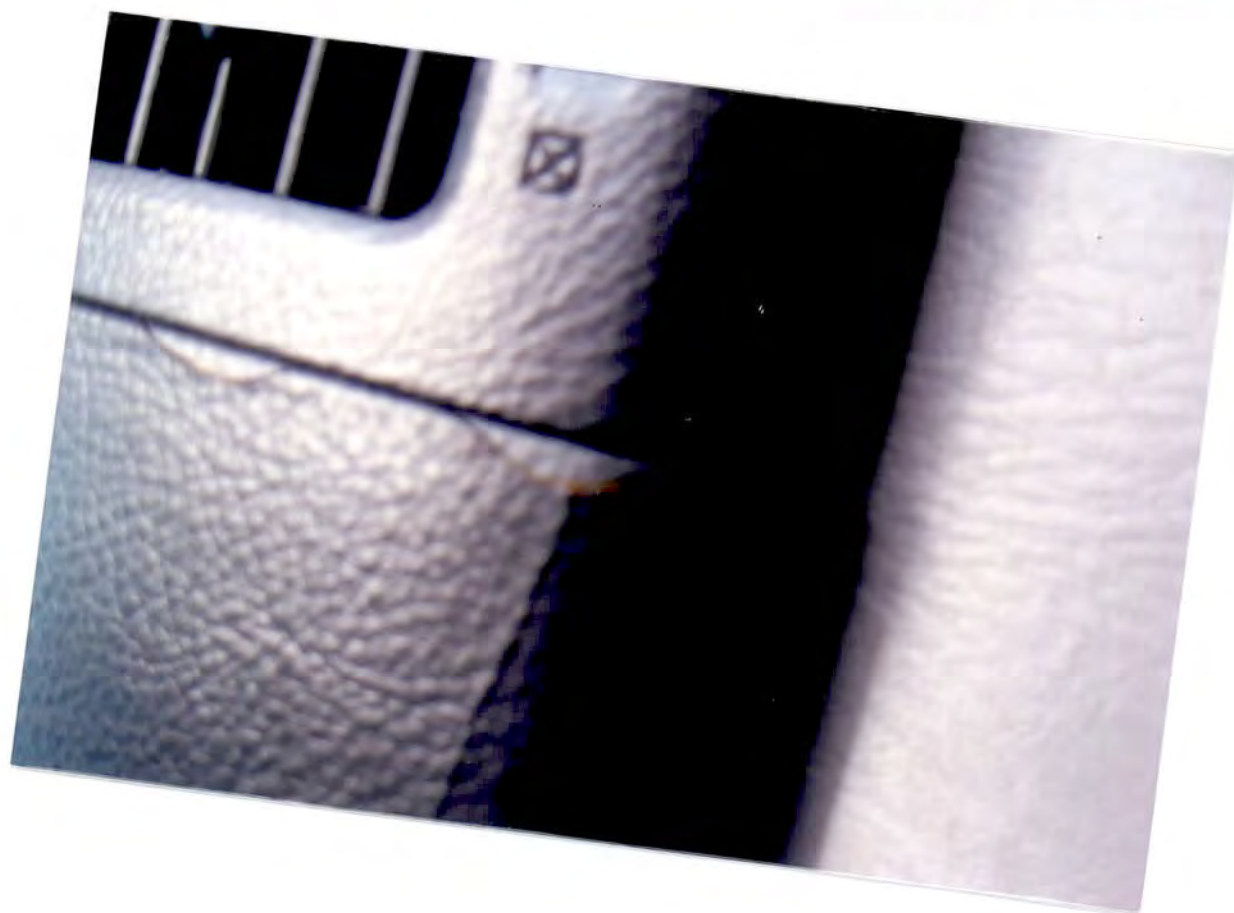


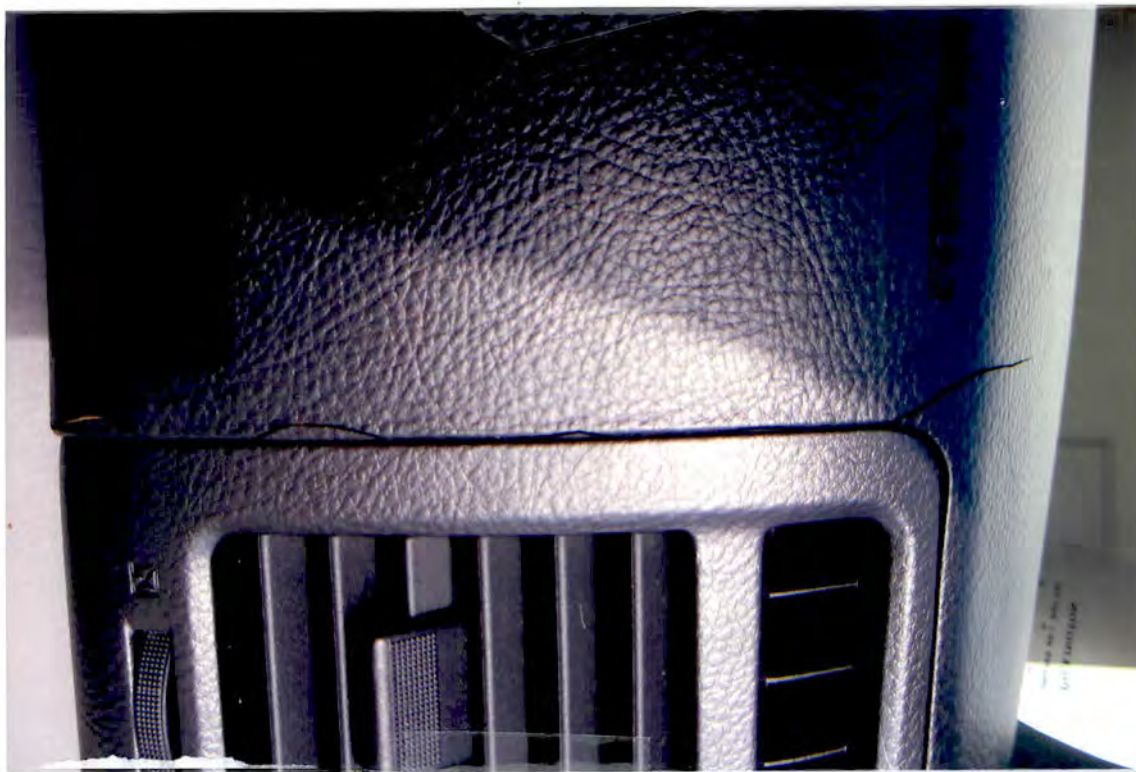
INFORMATION Redacted PURSUANT TO THE FREEDOM OF

Form Approved: O.M.B. No. 2127-0098

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)</p>		<p>Date Received <b>FEB 28 2012</b></p>		<p>Repository <input type="checkbox"/></p>	
<p>18-JAN-2012</p>		<p>Reference No. 10444327</p>			
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>		<p>E-mail Address [REDACTED]</p>	
<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>			
<p>City DOUGLASVILLE</p>	<p>State GA</p>	<p>Zip Code [REDACTED]</p>			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTEZT14R730 [REDACTED]</p>		<p>Make TOYOTA</p>	<p>Model 4RUNNER</p>	<p>Model Year 2003</p>	
<p>Date Purchased 10-13-2002</p>	<p>Dealer's Name and Telephone Number TEAM TOYOTA</p>		<p>Engine: No: Cylinders</p>	<p>Fuel Type:</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City LITHIA SPRINGS</p>	<p>State GA</p>	<p>Zip Code 30122</p>		
<p>Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>		<p>Incident Date(s) 01-JUN-2011</p>	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 162000 STRUCTURE: BODY</p>				<p>Failure Mileage 115000</p>	<p>Failure Speed</p>
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>	<p>Reported to Police N</p>	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2003 TOYOTA 4RUNNER. THE CONTACT STATED THAT THE DASHBOARD WAS CRACKED FROM THE DRIVER TO THE PASSENGER SIDE AIR BAG AREAS. THE CONTACT WAS CONCERNED THAT THE AIR BAGS WOULD NOT DEPLOY IN THE EVENT OF A CRASH. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 115,000 AND THE CURRENT MILEAGE WAS 118,364.</p>					
<p>As CRACK WIDENS, OR possibly would not allow airbag to deploy properly. As CRACK WIDENS I believe chunks will start coming off of dash which in turn will make this more of a hazard to anyone riding in front of this VEHICLE.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement of the Act, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					













Douglasville, GA



U. S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Ave. SE.  
Washington DC 20590



"Office of Defects"