



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 17-JAN-2012
FEB 13 2012
Repository
Reference No. 10444018

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: LEBANON State: NH Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FTYR10UX3P [Redacted]
Make: FORD Model: RANGER Model Year: 2003
Date Purchased: 11/29/2010 Dealer's Name and Telephone Number: BOUGHT USED FROM Private Person
Engine: No. Cylinders: 6 Fuel Type: GAS
Original Owner: Dealer's City: HARTLAND, VT State: NH Zip Code: 05766
Transmission Type: Auto Matic Antilock Brakes Powertrain: Rear wheel Dr. Cruise Control Multiple Failure: Incident Date(s): 15-JAN-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL
BRAKE Pedal and Accelerator Pedal
Failure Mileage: APPROX 18000 Failure Speed: 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: YES

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old parts is available).

TL* THE CONTACT OWNS A 2003 FORD RANGER. WHILE DRIVING APPROXIMATELY 5 MPH THE DRIVER DEPRESSED THE BRAKE PEDAL AND HIS FOOT UNINTENTIONALLY DEPRESSED THE ACCELERATOR PEDAL DUE TO THE CLOSE PROXIMITY OF BOTH PEDALS. THE DRIVER CRASHED INTO A FENCE. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 18,000

OWNERS SON [Redacted] WAS DRIVING.
Reported to Police LEBANON NH. They evidently HAVE MADE
Report someplace because my Insurance Co. HARTFORD HAS
CONTACTED me the owner. A section of fence AND ONE
GRAVITE POST knocked over.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

SON [Redacted]

Phone # [Redacted]

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When you brake, if your Right Foot is not totally on brake your foot part of foot not on brake will hit accelerator.

The Distance between Brake (Extreme Right Edge) AND Accelerator (Left Edge) is 1/2" shorter than Distance in my Chrysler. About 1/2" Difference.

Registered Vehicle on 12/2/2010

My son is 48 year old!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

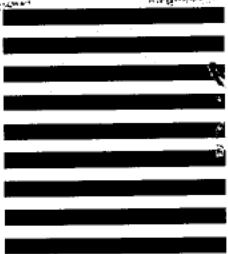
WHITE RIVER JUNCTION VT 050 2 2 06 FEB 2012 PM

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

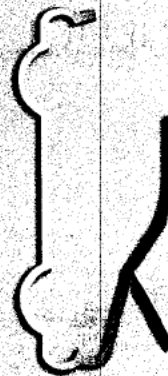
BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

