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INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

VQ-10442988-3988

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 11/23/2011

Incident Details

Document Number: 111B0496A

Report Number: 20111122-D188A-2147473089

Report Submitted Date: 11/23/2011

Who You Are: Consumer

Incident Description: With the purchase of the 2008 jayco jay flight 30 bhds, Gags Camper Way knowingly delivered the camper with mold under the kitchen slideout dinette storage area. Jayco has instructed Gags to use "the quick fix attitude" in repairing our camper and Jayco is aware of why the mold is coming through the kitchen slideout dinette area. After four attempts to fix the issue, we think they finally have a solution to the why the mold keeps coming back in the same spot. It took alot of convincing for them to replace all material that has mold on it, Gags is in the process of replacing all the material. We have invested alot of time and money in transporting the camper to Gags located in mankato, mn and i think we are not the only ones going through this.

Incident Date: 11/22/2011

Incident Location: Place of Recreation or Sports - [REDACTED], belle plaine, Minnesota, [REDACTED] United States
This is my home address

Product Details

Product Description: 30ft travel trailer

Product Category: Sports and Recreation

Product Type: Outdoors & Camping

Brand Name: Jay Flight

Manufacturer / Importer / Private Labeler Name: Jayco

Model Name or Number: 30 BHDS

Serial Number: 1UJB02R0818 [REDACTED]

Date: 11/1/2008

Manufactured:

Manufacturer Date Code:

Manufacturer Address: Not specified

Manufacturer Website URL:

Manufacturer Phone Number:

Retailer: Gags Camper Way

Retailer State: Minnesota

Additional Details

Purchase Date: 11/19/2009

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

I still have the product in my possession.

Yes

The product was damaged before the incident.

Yes

The damage was repaired prior to the incident.

No

The product was modified before the incident.

No

Have you contacted the manufacturer?

Yes

If not, do you plan to contact them?

N/A

Explanation: Have contacted manufacturer, they admit there is a mold issue and is finally getting it fixed

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED], belle plaine, Minnesota, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler. Yes, you may release my name and contact information to the product manufacturer / importer /

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private labeler
identified in
your Report?

I certify that I Yes
have reviewed
the Report and
that the
information
provided in this
Report is true
and accurate to
the best of my
knowledge,
information,
and belief.

OMB Control Number 3041-0146