

<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: <a href="http://www.nhtsa.dot.gov/hotline">www.nhtsa.dot.gov/hotline</a>			FOR AGENCY USE ONLY 100148		
			Date Received <b>FEB - 9 2012</b> 06-JAN-2012		Repository <input type="checkbox"/>  Reference No. 10442688
<b>OWNER INFORMATION (Type or Print)</b>					
Name			Daytime Telephone Number		E-mail Address
Address			Evening Telephone Number		
City PASSADINA		State CA	Zip Code		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side <b>JT8BD6859W</b>			Make LEXUS	Model GS300	Model Year 1998
Date Purchased <b>4/25/10</b>	Dealer's Name and Telephone Number <b>SOUTH BAY AUTO - (310) 7675-5643</b>			Engine: No: Cylinders <b>6</b>	Fuel Type: <b>Gas</b>
Original Owner <input type="checkbox"/>	Dealer's City <b>HAWTHORNE, CALIF</b>		State <b>CA</b>	Zip Code <b>90250</b>	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain <b>AUTOMATIC</b>	Multiple Failure: <b>THROTTLE - POTENTIAL FAILURE SHUT DOWN AT STOPS.</b>	Incident Date(s) 04-OCT-2011	
<input checked="" type="checkbox"/> Cruise Control					
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 100000 POWER TRAIN				Failure Mileage <b>185000</b>	Failure Speed 30
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	<input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code				Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b>					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1998 LEXUS GS300. THE CONTACT STATED THAT WHEN DRIVING BETWEEN 30-40 MPH, THE VEHICLE WOULD BEGIN TO LOOSE POWER AND STALL SPORADICALLY WITH THE ILLUMINATION OF THE CHECK ENGINE WARNING LIGHT. THE MANUFACTURER WAS NOT CONTACTED. THE DEALER WAS NOTIFIED OF THE FAILURE, BUT THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS <del>185,000</del> <b>190,000</b> AND THE CURRENT MILEAGE WAS <del>95,000</del> <b>192,380</b> . THE VIN WAS UNAVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

B.A.R. # AF147472  
E.P.A. # CAD982340382

**LEXUS OF GLENDALE**  
1221 S. BRAND BLVD.  
GLENDALE, CALIFORNIA 91204  
818-551-2300 800-245-LEXUS

SERVICE HOURS

Monday Thru Friday  
7:00 A.M. - 7:00 P.M.  
Saturday  
7:00 A.M. - 6:00 P.M.

CASH  
 CHECK # \_\_\_\_\_  
 CREDIT CARD \_\_\_\_\_  
 OTHER \_\_\_\_\_

MAKE YOUR NEXT APPOINTMENT OVER THE INTERNET AT  
www.lexusofglendale.com

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PARTS & LABOR WARRANTED FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

**DISCLAIMER OF WARRANTIES**

Any warranties on the products sold hereby are those made by the manufacturer. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

75/088 C038845 0 (12/08)

Adv: 975 JUNICHI OSUMI		Tag: 9155	License: [REDACTED]	JT8BD68S9 WC [REDACTED]	Page: 1	Invoice: C57415
<b>Invoice to</b>				<b>Driver/Owner Information</b>		
[REDACTED] PASADENA, CA [REDACTED] [REDACTED] Cell: [REDACTED] Work: [REDACTED]				[REDACTED] PASADENA, CA [REDACTED] [REDACTED] Cell: [REDACTED] Work: [REDACTED]		
<b>For Office Use</b>				<b>Vehicle Information</b>		
Odometer in: 192381 Out: 192388		Dist: LEX CUS C O Prelim		98 LEXUS GS300 4DR SDN		
Begin: 01/09/12		Done: 01/11/12		Invoiced: 01/11/12 16:55 OS		
<b>Customer Concern</b>						
Concern 10 Correction	TIRE PRESSURE CHECK AND INFLATE SERVICE RF-34 PSI,LF-34 PSI,RR-34 PSI,LR-34 PSI.AMBIENT TEMP-65 DEG. FAHRENHEIT ENSURED THAT ALL TIRES ARE INFLATED TO MFG SPECIFICATIONS Tech 500 500, TEAM			Operation TFC	Tech 500	Amount 0.00
Type: C				TOTAL CHARGE FOR CONCERN 0.00		
Concern +25 Correction	LEXUS OF GLENDALE SERVICE THANK YOU FOR CHOOSING LEXUS OF GLENDALE!! YOU MAY BE RECEIVING A SURVEY REGARDING YOUR SERVICE VISIT. IF FOR ANY REASON YOU WERE NOT COMPLETELY SATISFIED WITH YOU VISIT, PLEASE BRING IT TO MY ATTENTION IMMEDIATELY BY CALLING 818-535-0307 OR BY EMAIL @ JUN.OSUMI@LEXUSOFGLENDALE.COM. BE SURE THAT I WILL DO MY VERY BEST TO SATISEY AND CORRECT ANY NEEDS YOU MAY HAVE. I TRULY APPRECIATE YOUR BUSINESS AND LOOK FORWARD TO SERVING YOU IN THE FUTURE, JUN OSUMI. Tech 888 MISC, TECH			Operation JUN	Tech 888	Amount * 0.00
Type: C				TOTAL CHARGE FOR CONCERN 0.00		
Concern 51 Cause Correction	GUEST STATES THE VEHICLE WILL NOT GO OVER 30 MPH. PLEASE CHECK AND ADVISE. THROTTLE POSITION SENSOR OUT OF SPEC AND OPEN CIRCUIT. CODE IN VEHICLE, P0120=THROTTLE/PEDAL POSITION SENSOR "A" CIRCUIT. OTHER CODES, P1120 & P1121 DIAGNOSTIC CHECK ONLY ALSO FOUND AFTER MARKET INTAKE ON VEHICLE WHICH HAS A BIG TEAR ON THE CUPPLING HOLDING INTAKE PIPE TO THROTTLE BODY. SEALED WITH DUCT TAPE. RECOMMEND OEM INTAKE AND AIR FILTER. **NOTE, DIAGNOSTIC FEE WILL APPLY TOWARDS REPAIR OF VEHICLE IF GUEST DECIDES TO DO SO.			Operation DG	Tech 500	Amount 125.00

**HAZARDOUS WASTE DISPOSAL:** As a result of Federal and State Mandated Management Regulating, a small amount will be charged for disposal of hazardous waste generated by repair of your vehicle. Hazardous waste items are oil, oil filter, solvents, tires, batteries, asbestos, gasoline, antifreeze, etc.

Acknowledgement of Notice and Consent  
\*I acknowledge notice and verbal approval of an increase in the original estimated price.\*

X \_\_\_\_\_  
Guest's Signature

STATION: 818-551-2300  
ADDRESS: 1221 S. BRAND BLVD  
GLENDALE, CA 91204  
SALES: 818-551-2300  
SERVICE: 818-551-2300

B.A.R. # AF147472  
E.P.A. # CAD982340382

**LEXUS OF GLENDALE**  
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7:00 A.M. - 6:00 P.M.

CASH  
 CHECK # \_\_\_\_\_  
 CREDIT CARD \_\_\_\_\_  
 OTHER \_\_\_\_\_

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**DISCLAIMER OF WARRANTIES**

Any warranties on the products sold hereby are those made by the manufacturer. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

75088 C060805 a (rev09)

Adv: 975 JUNICHI OSUMI	Tag: 9155	License: [REDACTED]	JT8BD68S9 W0 [REDACTED]	Page: 2	Invoice: C57415
Invoice to: [REDACTED]			Driver/Owner: [REDACTED]		
Invoiced: 01/11/12 16:55:40 OS			98 LEXUS GS300 4DR SDN		
Type: C	Tech 500 500, TEAM		TOTAL CHARGE FOR CONCERN		125.00
Concern 52	**NOTE, GUEST SPOKE TO LEXUS CUSTOMER SERVICE AND NTHS ABOUT THE CONCERN.		Operation	Tech	Amount
Correction	**NOTE, GUEST SPOKE TO LEXUS CUSTOMER SERVICE AND NTHS ABOUT THE CONCERN.		NOTE	888	0.00
Type: C	Tech 888 MISC, TECH		TOTAL CHARGE FOR CONCERN		0.00
Summary of Charges for Invoice C57415			Payment Distribution for Invoice C57415		
LAB-MECHANICAL	125.00	TOTAL CHARGE		125.00	
TOTAL CHARGE	125.00	CASH DUE		125.00	
Additional Recommendations					
REGULAR MAINTENANCE KEEPS YOUR VEHICLE RUNNING BETTER. I UNDERSTAND THAT THE FOLLOWING SERVICES SHOULD BE DONE TO MY VEHICLE NOW OR IN THE NEAR FUTURE. I HAVE FREELY CHOSEN TO DECLINE THE WORK AND ACCEPT ANY RISKS.					
*** WORK RECOMMENDED BUT NOT PERFORMED ***					
Item 24	Operation	RECOMMEND Tech: 500 Follow Up: 01/16/12			
	Concern	NOTE: GUEST DECLINED ALL SERVICES			
	Cause	**NOTE, ALL PRICES INCLUDE TAX AND LABOR			
	Correction	THROTTLE BODY=\$1907.35. TRANS FLUID DIRTY & LOW=\$360.00. TIMING BELT KIT=\$1940.69. VALVE COVER LEAKING=\$462.00. BOTH LOWER CTRL ARMS BUSHING TORN=\$1451.88 (INCLUDES ALIGNMENT). RADIATOR CAP NOT HOLDING PRESSURE=\$53.29. 3RD BRK LIGHT OUT=\$114.06. AC FLITER DIRTY=\$71.65. SIDE MARKER OUT=\$88.05			
Attention: The following Invoices also exist CWO - GUEST W/OFF					
If you have any questions - please see JUNICHI OSUMI BOOK YOUR NEXT SERVICE APPOINTMENT ON LINE AT <a href="http://WWW.LEXUSOFGLENDALE.COM">WWW.LEXUSOFGLENDALE.COM</a> . PLEASE JOIN US AT <a href="http://FACEBOOK.COM/LEXUSOFGLENDALE">FACEBOOK.COM/LEXUSOFGLENDALE</a> FOR GREAT CONTESTS AND NEW INFORMATION, AS WELL. IT IS A FUN PLACE FOR OUR GUESTS!					
					Last Page

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Acknowledgement of Notice and Consent

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X

Guest's Signature



### 2000 LEXUS GS300 Problems & Complaints

Read complaint(s) filed for the **2000 LEXUS GS300**. These complaints & problems includes information received by NHTSA from consumers either directly or as recorded by the Vehicle Safety Hotline. This information may be used by NHTSA during the investigation process. You may file your own complaint for the **2000 LEXUS GS300** by calling the NHTSA Monday-Friday 8am to 8pm at (888) 327-4236, TTY: (800) 424-9153. You can also [file your complaint online](#).

[Don't Pay Debt Collectors Sue Harassing Debt Collectors. Make Them Pay You. 100% Free & Fast Help](#)

[Ford Recall Information](#) Speak to a California Attorney. Free case review. Call toll-free.

[Ask a Mechanic Online Now](#) A Mechanic Will Answer You Now! A Question is Answered Every 9 Sec.

AdChoices

#### Vehicle Information (27 Complaints)

Date reported	Aug 29, 2010
Location	COLUMBIA, SC
Manufacturer	TOYOTA MOTOR CORPORATION
Vehicle	2000 LEXUS GS300
Transmission	Not Specified
Drivetrain	Not Specified
Fuel type	Not Specified
Occurrences	1
Crash involved	N
Injuries	0
Deaths	0
Source	NHTSA Website

(800) 331-4331  
 800-331-4331  
 800-331-4331

#### Complaint- Vehicle Speed Control

All Complaints

WHILE DRIVING MY LEXUS GS 300, THE VEHICLE STOPPED ACCELERATING! THE VEHICLE WAS DRIVING NORMALLY AND ALL OF SUDDEN IT STALLED OUT (ENGINE STILL RUNNING) BUT NO ACCELERATION AT ALL, ALMOST CAUSING ME TO GET HIT BY ANOTHER VEHICLE. THE VEHICLES VSC AND THE ENGINE LIGHT CAME ON AFTER THIS HAPPENED. I PUSHED THE GAS PEDAL ALL THE WAY TO THE FLOOR BOARD AND NOTHING HAPPENED, AFTER A MINUTE OR SO, IT BEGIN TO ACCELERATE BUT ONLY ABOUT 20-30 MPH. AFTER CONSTANTLY HOLDING THE PEDAL TO THE FLOORBOARD, THE CAR BEGIN TO ACCELERATE NORMALLY AGAIN FOR A FEW MILES. IT DOES THIS CONTINUOUSLY WHILE DRIVING NOW. AT TIMES I HAVE HAD TO PULL OFF THE ROAD AND LET THE VEHICLE SIT FOR AWHILE AND THEN IT WILL RETURN TO FUNCTIONING NORMALLY. THE CODES THAT THE MECHANIC PULLED UP FROM THE ENGINE AND VSC LIGHTS WERE FOR THE THROTTLE BODY SENSOR TO BE CHANGED. THIS WAS DONE AND THE CAR DROVE PERFECT FOR ABOUT 15 MILES, NO PROBLEMS, NO ENGINE LIGHT ETC... THEN OUT OF NOWHERE, EVERYTHING STARTED TO HAPPEN AGAIN WITHOUT WARNING, NO ACCELERATION AND THE VSC AND ENGINE LIGHTS CAME BACK ON. I HAVE LOOKED ON THE INTERNET TO SEE IF OTHER CONSUMERS HAVE EXPERIENCED THIS SAME PROBLEM AND THEY HAVE AND THE OUTCOME WAS BASICALLY THE SAME RESULTS, SOME SENSOR (NOT DEFINITE) WITH A RETURN TO THE INITIAL PROBLEM. THE CODE DOES NOT PULL UP THE ACTUAL PROBLEM CAUSING CONSUMERS TO CONSTANTLY HAVE DIFFERENT SENSORS REPLACED, THROTTLE BODY, ETC. I HAVE ALSO READ WHERE A RECALL WAS ON 1998 VEHICLES FOR THIS PROBLEM AND I TRULY BELIEVE THAT THIS PROBLEM WAS NOT FULLY "FIXED." SOME CONSUMERS HAVE BATTLED WITH LEXUS TO INCLUDE THEIR LATER MODEL VEHICLES IN THE RECALL TO BE FIXED BECAUSE IT IS THE VERY SAME PROBLEM!!! AFTER READING OTHER CONSUMER COMPLAINTS AND REVIEWING THE PREVIOUS RECALL, I KNOW THAT THIS IS A VERY SERIOUS DEFAULT OF THE MANUFACTURER WHICH IS UNDOUBTEDLY PUTTING CONSUMERS IN TERRIBLY DANGEROUS SITUATIONS. THESE INCIDENTS HAPPEN WITH NO WARNING! YOUR HELP IN THIS MATTER IS GREATLY APPRECIATED.

Defect # 10442688

PASADENA, CALIF

SANTA CLAYTON CA 912

30 JAN 2012 PM 2 L



US Dept. OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION, NVS-210  
1200 NEW JERSEY AVE. SE.  
WASHINGTON, D.C. 20077-9382

200779382

