



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
**FEB - 9 2012**  
06-JAN-2012

Repository   
Reference No.  
10442682

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City CHARLESTON State SC Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
5NPEU46F46H [REDACTED] Make HYUNDAI Model SONATA Model Year 2006  
Date Purchased 05-06-06 Dealer's Name and Telephone Number HENDRICK HYUNDAI (843) 572-6100 Engine: No: Cylinders 6 Fuel Type: REG.  
Original Owner  Dealer's City CHARLESTON, S.C. State S.C. Zip Code 29407  
Transmission Type AUTO  Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 30-DEC-2011  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 140000 AIR BAGS Failure Mileage 71500 Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code [REDACTED] Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name:  
Seat Type: [REDACTED] Installation System:  
Child Seat Component Code: [REDACTED] Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2006 HYUNDAI SONATA. THE CONTACT STARTED THE IGNITION AND THE AIR BAG WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE INDICATOR REMAINED ILLUMINATED UNTIL THE ENGINE WAS TURNED OFF. IN 2006, THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER 08V161000 (AIR BAGS); HOWEVER AT THAT TIME, THE CONTACT DID NOT EXPERIENCE A MALFUNCTION. RECENTLY, THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO INFORMED THE CONTACT THAT THE FAILURE WAS RELATED TO THE RECALL. IN ADDITION, THE DEALER ADVISED THAT THE PASSENGER SEAT AND AIR BAG SENSOR WOULD NEED TO BE REPLACED FOR THE SECOND TIME. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 71,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



# McELVEEN HYUNDAI

1940 Savannah Hwy.  
Charleston, SC 29407  
(843) 766-4646  
Fax (843) 766-4676

1121

JEN 5373 629 06/19/09 HYCS157309

38,366 BRIGHT SILV D057696

CHARLESTON, SC

06/HYUNDAI/SONATA/4DR SDN GLS V6 AT 05/06/06 15

5 N P E U 4 6 F 4 6 H

06/15/09

MO: 38367

LABOR-----  
J# 1 22HYZ1 AIR BAG HOURS: 0.60 TECH(S):2865 WARRANTY  
CUSTOMER STATES AIR BAG FLASHING/STAYS ON CHECK AND ADVISE  
B1448 OC SENSOR MAT DEFECT  
AS PER TSB08-01-006-1 REMOVED PASS SEAT BOTTOM, SENT TO  
HYUNDAI FACTORY, REPROGRAMMED SENSORS. REINSTALLED SEAT  
BOTTOM. NO CODES PRESENT. RETEST OK.  
81B012R0/0.6/FP#88200-0A541-FZN

TOTAL - LABOR 0.00

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----  
JOB # 1 3951 06/19/09 4 DAYS RENTAL PER TSB35/DY WARRANTY  
TOTAL - SUBLET 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----  
JOB # 1 MISC FREIGHT WARRANTY  
TOTAL - MISC 0.00

ESTIMATE-----  
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING  
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

TOTALS-----  
\*\*\*\*\*  
\* CAS-I..... CHECK #..... \*  
\* MC/VISA..... AMEX..... \*  
\* DISCOVER..... CHARGE..... \*  
\* PURCHASE ORDER #..... \*  
\*\*\*\*\*  
TOTAL LABOR.... 0.00  
TOTAL PARTS.... 0.00  
TOTAL SUBLET... 0.00  
TOTAL G.O.G.... 0.00  
TOTAL MISC CHG. 0.00  
TOTAL MISC DISC 0.00  
TOTAL TAX..... 0.00

**TOTAL INVOICE \$ 0.00**

THANK YOU FOR CHOOSING HYUNDAI OF CHARLESTON  
FOR YOUR SERVICE NEEDS

CUSTOMER SIGNATURE



1940 Savannah Hwy.  
Charleston, S.C. 29407  
Phone: 843-572-6100

CUSTOMER NO. 1121	ADVISOR HAROLD NOLAN	TAG NO. 403	INVOICE DATE 01/04/12	INVOICE NO. HYCS17026
LABOR RATE	LICENSE NO.	MILEAGE 71,500	COLOR BRIGHT SILV	STOCK NO.
YEAR / MAKE / MODEL 06/HYUNDAI/SONATA/4DR	SDN GLS V6 AT	DELIVERY DATE 05/06/06	DELIVERY MILES 15	
VEHICLE I.D. NO. 5 N P E U 4 6 F 4 6 H		SELLING DEALER NO.	PRODUCTION DATE	
R.T.E. NO.	P.O. NO.	R.O. DATE 01/04/12		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

LABOR & PARTS	RESTRAINT	HOURS 1.00	TECHS 10000	95.00
<p>CUSTOMER REQUESTS INITIAL DIAGNOSTICS OF AIRBAG LAMP ILLUMINATED. \$100.00 INITIAL DIAGNOSTIC FEE. PERFORMED DIAGNOSTICS USING GDS. FOUND CODE B1448 IN AIRBAG SYSTEM MEMORY. PASSENGER SEAT CUSHION REPLACEMENT. PASSENGER SEAT BOTTOM CUSHION ASSEMBLY NEEDED FOR REPLACEMENT \$960.00 PLUS TAX.</p>				
JOB # 1 TOTAL LABOR & PARTS			95.00	
MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	HSS	SERVICE CHARGE		10.45
TOTAL - MISC			10.45	
ESTIMATE				
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$106.00 (+TAX)				
COMMENTS				
WAITING				
TOTALS				
TOTAL LABOR.....				95.00
TOTAL PARTS.....				0.00
TOTAL SUBLET.....				0.00
TOTAL G.O.G.....				0.00
TOTAL MISC CHG.....				10.45
TOTAL MISC DISC.....				0.00
TOTAL TAX.....				0.00
<b>TOTAL INVOICE \$</b>				<b>105.45</b>

**Service Charge.** The Service Charge defrays Dealer's overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling. The Service Charge may include Dealer profit. Not all transactions will cause Dealer to incur all of the costs defrayed by the Service Charge. The Service Charge is not a government-required fee.

As part of our effort to provide the highest possible level of service to our customers, we would like your authorization for this Dealership to contact you in order to ensure you are happy with your purchase, keep you informed of new product offerings and promotions, remind you of necessary vehicle maintenance or service, and for any other reason we feel is necessary or appropriate. **UNLESS YOU CHECK THE BOX BELOW**, by signing below, you give this Dealership **PERMISSION** to contact you (either personally, via text messages or with prerecorded telemarketing messages) at the telephone numbers (which may include wireless phone numbers), fax number and/or e-mail address listed. This **AUTHORIZATION** allows us to better serve you in compliance with federal and state regulations and in no way is a condition to receiving goods or services.

Please do not contact me as provided above.

Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer.

CUSTOMER SIGNATURE

We are currently looking for outstanding career minded individuals to join our team. please visit "www.hendrickcareers.com"

The Reynolds and Reynolds Company ERAINTIVE CC895443 C (11/10)