



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE
Washington, DC 20590

May 1, 2012

[REDACTED]

St. Charles, MO [REDACTED]

[REDACTED]

Dear [REDACTED]

NVS-216 nlm
Ref. No. 10442546

Thank you for your correspondence concerning the removal of your complaint regarding your model year (MY) 2004 Toyota Prius. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI).

Consumer input is extremely valuable in determining defects that could result in a safety issue. We also thank you for your follow-up letter; however, NHTSA-ODI will maintain this submission in our public database. The agency has a statutory responsibility to make public any and all information it receives that relates motor vehicle or motor vehicle equipment safety. We do not release your personal information, so no one in the public knows who filed the report.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at from our web site.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement