

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10442153
Date: Thursday, January 26, 2012 9:51:26 AM
Attachments: [EVOQ EMAIL RESPONSE.doc](#)
[10442153.pdf](#)

EQ-10442153-6754



www.safercar.gov

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Thursday, January 26, 2012 9:24 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10442153

From: [REDACTED]
Sent: Wednesday, January 25, 2012 5:37 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Fw: NHTSA: Follow up to ODI Complaint: 10442153

----- Forwarded Message -----

From: [REDACTED]
To: "dataquality@dot.gov" <dataquality@dot.gov>
Sent: Wednesday, January 25, 2012 5:28 PM
Subject: Fw: NHTSA: Follow up to ODI Complaint: 10442153

Please see EVOQEMAILRESPONSE.

The fuel leak is located on both sides of the crossover tube for the fuel rails. I first noted the odor of fuel on 13 NOV 2008 but could not locate the source. It was an intermittent problem and was finally obvious when it started to spray later in 2009. I contacted the local dodge dealer but they stated there were no recalls on my vehicle. I covered the tubing interface with JB Weld black/red and was able to stop the leak. However the fitting would leak again when the seasons changed. I guessed that it was due to extreme temperature changes in the winter and summer. I continued to drive locally but the leakage increased to the point that this winter I could not drive it with confidence that it would not catch on fire. I again contacted Beaver Falls Dodge who checked for a recall again but none was indicated. They also told me that a new fuel rail would cost 480.00 and if they installed it, the total bill would be about 800.00. I found a used rail in a junk yard for 70.00 and was preparing to install it with new O rings and gaskets. Then I found out from a friend at the local auto parts that the 1998 CARAVANS with 3.3L engines had a recall on the fuel rails at the same location as my vehicle. Upon further investigation I discovered a recall on the 1993 INTREPID at the same location as my 1994 INTREPID. Coincidentally, MY INTREPID WAS MANUFACTURED 8-93

AND PURCHASED ON August 24 1993. Please see Recall ID from NHTSA: 98V184000. It appears to me that my vehicle should have been included in the other recalls. It looks like that this is a common safety problem. Please help. I now have 153,000 miles on my Intrepid and still looks good and runs well except for the fuel leak.

----- Forwarded Message -----

From: "EVOQ@dot.gov" <EVOQ@dot.gov>

To: [REDACTED]

Sent: Wednesday, January 25, 2012 7:58 AM

Subject: FW: NHTSA: Follow up to ODI Complaint: 10442153

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-JAN-2012

Repository ☐Reference No.
10442153**OWNER INFORMATION (Type or Print)**Name Address

City BEAVER

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2B3ED56T7RH

Make

DODGE

Model

INTREPID

Model Year

1994

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-OCT-2009

☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE

Failure Mileage
120000Failure Speed
0**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1994 DODGE INTREPID. THE CONTACT STATED THAT THE VEHICLE WAS PARKED WHEN HE SMELLED A STRONG ODOR OF GASOLINE FUEL. THE CONTACT EXAMINED THE VEHICLE HIMSELF AND NOTICED THAT THE FUEL LINES WERE LEAKING. THE CONTACT PATCHED THE LEAK HIMSELF ON SEVERAL OCCASIONS, BUT THE FAILURE CONTINUED. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS 120,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.