

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received MAR - 5 2012 30-DEC-2011	
				Repository ☐	
				Reference No. 10441796	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
ELMIRA		NY			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1G1ZS58F97F		CHEVROLET		MALIBU	
Model Year		Engine:		Fuel Type:	
2007		No: Cylinders		UNLEADED	
Date Purchased		Dealer's Name and Telephone Number		State	
MAY 21		SERPENTINI Chevrolet		OH	
Original Owner		Dealer's City		Zip Code	
☐		Strongsville,		44136	
Transmission Type		Powertrain		Multiple Failure:	
☒ Antilock Brakes ☐ Cruise Control				Incident Date(s) 15-OCT-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 010000 STEERING, 030000 SERVICE BRAKES, HYDRAULIC, 020000 SUSPENSION				Failure Mileage	
				35000	
				Failure Speed	
				30	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
Goodrich		210 KPA 30PSI FRONT		P205/65R15	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
1G1ZS58F97F					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☒ Yes ☐ No		N	
				Number of Deaths	
				N	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 CHEVROLET MALIBU. THE CONTACT STATED THAT THE VEHICLE WOULD EXHIBIT ABNORMAL NOISES WHEN STEERING AND DRIVING OVER BUMPS AT APPROXIMATELY 30 MPH. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS INFORMED THAT THE FRONT STABILIZER BAR WAS FAULTY AND THE FRONT CALIPERS WERE NOT PROPERLY RELEASING. THE CONTACT WAS ALSO INFORMED THAT THE FRONT CALIPERS WERE BURNED AND CREATING A FIRE HAZARD. IN ADDITION, THE CONTACT WAS INFORMED THAT THE MASTER CYLINDER MAY BE DEFECTIVE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS APPROXIMATELY 35,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS Automobile Failure to pick up speed over 10 miles per hour while driving Anti-brakes locks Grinding Noise Comes from Tire then the A burning smell with smoke coming out from the wheels & brake area. I [REDACTED] buyer will not drive this vehicle do to the danger & HAZARD to the road as well as myself and any other passengers riding in this vehicle. [REDACTED] P.S. I was not offered additional warranty. 2/21/12 I only have powertrain warranty. [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration